

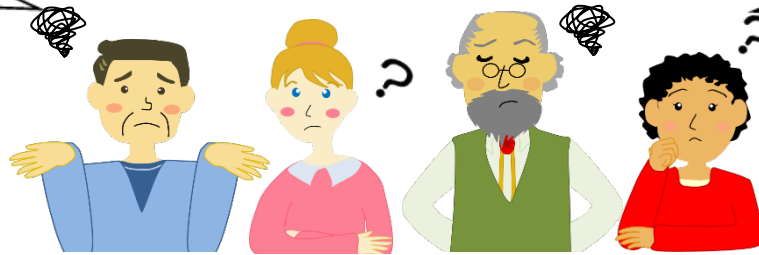
Do you have a problem?

I wish to lodge a complaint, opinion or request at a government office.

I'm not sure of the correct procedures.

I don't know where to go to seek advice.

It is hard to approach government offices for advice.



MIC's Administrative Counseling will give you useful advice!

When you have a complaint, opinion or request regarding government services, operations or procedures, MIC's administrative counseling will provide useful advice on a various range of matters, for example:

Windows for counseling : I have no idea where best to go for the necessary procedures or for advice.

Employment : I am imposed to work long hours. I'd like to revise my working conditions and working hours.

Immigration : I have applied for a Certificate of Eligibility for my stay but have been kept waiting a long time. What should I do?

Medical insurance/Pension : Please let me know the qualification requirements and benefits of the Japanese National Pension and Medical Insurance system.

Road : I can't read road-signs at junctions which are written only in Kanji, I wish that a romanised version could be added...



Your question, inquiry, complaint related to government administration will be received at kikumimi.japan@soumu.go.jp (English only)

総務省行政相談センター

まくみみ

Problem related to government administration

Free of Charge

Confidential

MIC Administrative Counseling Center



総務省

Ministry of Internal Affairs and Communications