Section 5

Informatization of Government and Public Sector

1 e-government

A typical interface between administrative agencies and people would be the Internet websites of each office and ministry. All offices and ministries have their own websites to provide a wide range of information including their measures and policies.

As for administrative procedures, the number of online applications and notifications was 13,669 (96.2% were online) and that of those other than applications and notifications was 11,388 (63.6% were online) **(Figure 2-5-1)**.

2 e-municipality

Almost all local municipal organizations (all organizations of prefectural governments and 2,407 organizations of local municipalities (99.5%)) have their own websites.

As for the system which accepts applications and notifications (all-purpose acceptance system), it had been installed by 37 organizations (78.7%) of prefectural governments and 493 organizations (20.4%) of local municipalities, as of April 2005 **(Figure 2-5-2)**.
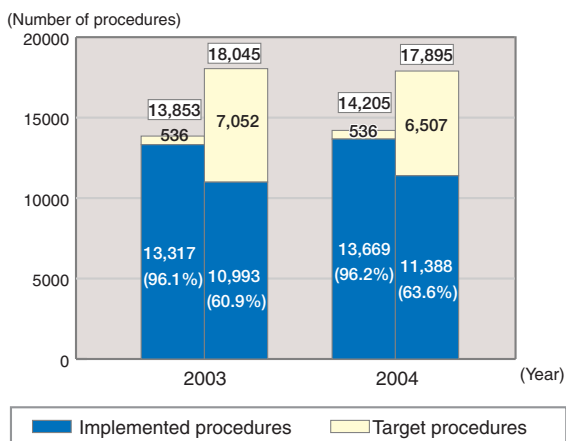
3 Public services

Needs for services to ensure safety and security for daily life and to prevent incident occurrence by the use of networks are on an upward trend, and the actual utilization of the services is increasing.

When asking the public for their expectations on services provided by ubiquitous networks, the most common answer was "medical and nursing services," accounting for 61.6%, which was the only answer over half. This was followed by "administrative services" at 49.7%, "security" at 46.0%, and "disaster countermeasures" at 42.8%. This shows the public's high expectations of applications to local infrastructures.
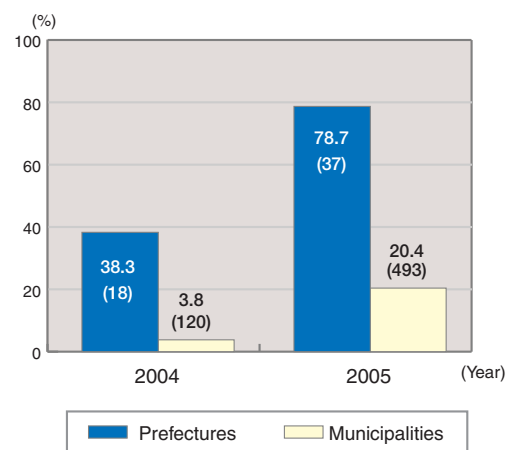
Figure 2-5-1 Transition in the number of online administrative procedures handled by national administrative agencies.

（Left: Applications and Notifications,
Right: Other than Applications and Notifications）

Produced from MIC, "Outline on Items Published by Administrative Agencies on the basis of Online Administrative Procedure Law".

Figure 2-5-2 Transition in installation ratio of all-purpose acceptance system (prefectures, municipalities)

*Values in（ ）show the number of organizations

Adapted from MIC, "Outline of Local Government Information Management"