



Section 6

Settlement of Dispute among Telecommunication Carriers

1. Overview

The Telecommunications Business Dispute Settlement Commission, established in November 2001, undertakes dispute resolution processes, such as mediation and arbitration in order to smoothly settle disputes between telecommunication carriers and at the same time, conducts deliberations on administrative dispositions by Ministry of Internal Affairs and Communications such as directives for consultations regarding connections, etc. (Graph 2-10)

2. Dispute settlements

The Telecommunications Business Dispute Settlement Commission received and resolved 56 cases as of the end

of 2006 and made two recommendations to Ministry of Internal Affairs and Communications

The Commission received 16 cases for mediation in 2006, out of which, mediation procedures were begun for 14 cases but subsequently the applicants withdrew their applications. (As for the remaining two cases, since one party informed that they would not accept mediation, it was decided not to carry forward mediation on April 5, 2007.) Further, there weren't any cases for arbitration or deliberation cases sent from Ministry of Internal Affairs and Communications to the Telecommunications Business Dispute Settlement Commission in 2006).

Graph 2-10 Outline of the Telecommunications Business Dispute Settlement Commission

