

## Section 1

### Trend of Internet Utilization

#### 1. Status of Internet utilization

The number of internet users reached 90.91 million people as of the end of 2008, an increase of 2.8 million people from 2007 (year-on-year increase of 3.2%), with an Internet penetration rate of 75.3% (2.3 percentage point increase from the previous year) (figure 4-1). With respect to terminals for Internet use, users of mobile terminals increased by 2.19 million people from the end of 2007, reaching 75.06 million people. The number of PC users increased by 4.42 million people, reaching 82.55 million people.

#### 2. Challenges for safe and secure Internet utilization

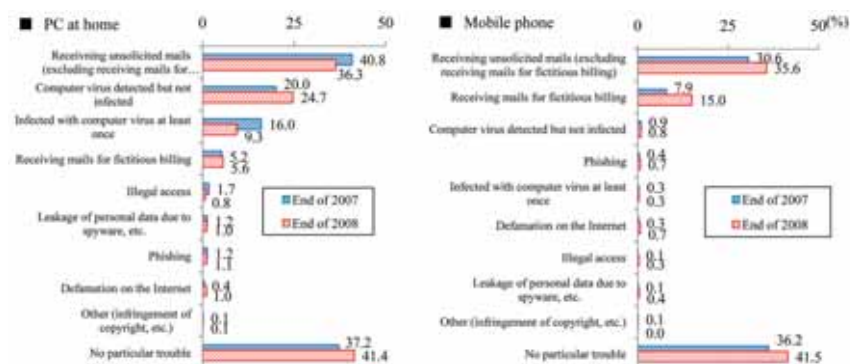
With respect to problems associated with using the Internet at home, “receiving unsolicited mails” is the most frequently cited response at 36.3%, followed by “computer virus detected but not infected” (24.7%) (figure 4-2). As for problems associated with mobile phones, “receiving unsolicited mails” is the most frequent response at 35.6%, followed by “receiving mails for fictitious billing” at 15.0%.

Figure 4-1 Changes in the number of Internet users and the penetration rate



(Source) Survey on ICT Utilization (2008), Ministry of Internal Affairs and Communications

Figure 4-2 Problems associated with Internet utilization in households



(Source) Survey on ICT Utilization (2008), Ministry of Internal Affairs and Communications