KANSAI AREA

Comfortable travel without heavy luggage

Hands-Free Travel Guide Book

Kinki Regional Administrative Evaluation Bureau
Ministry of Internal Affairs and Communications
Government of Japan

March 2018

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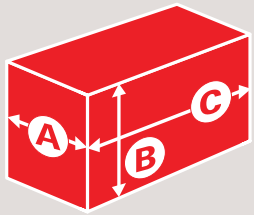
Note

利用注意事項/利用注意事項/이용시 주의사항/ข้อควรระวังในการใช้บริการ

Items that can be shipped :

- Items not exceeding 160 linear cm in combined length, width and height.

Not exceeding **160** linear cm



A+B+C=160 linear cm

- Items within 25 to 30 kg in weight.

Within **25 to 30** kg in weight

- Items whose contents are under 300,000 yen in value.

Contents are under **300,000** yen in value

*Handling of items exceeding the above limits may vary depending on the carrier used.

Items that cannot be shipped :

- Valuables (e.g. cash, checks, etc.)
- Credit cards
- Pets
- Documents that cannot be reissued (e.g. passports)
- Hazardous materials (e.g. fireworks, explosives, poisons, etc.)

Handling of below items may vary depending on the carrier used :

- Large items
- Temperature-sensitive items

Compensation for damaged / lost shipments

- Compensation will be paid for damaged or lost items. The amount of compensation may vary depending on the carrier used.

- Please note that this does not apply to damage/loss resulting from pre-existing defects, natural wear and tear, force majeure, unforeseeable natural disasters etc.

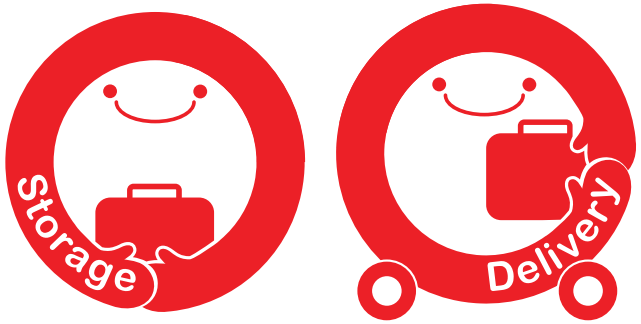
There is also a shipment tracking service. Contact your carrier's Customer Support Center and tell them the confirmation number on your receipt.

If the item could not be delivered to the recipient during business hours, we will re-ship the following day. An additional charge may be applied.

Hands-Free Travel Guide

Enjoy Japan even more with "Hands-Free Travel"!

如果利用Hands-Free Travel的话，可以尽情享受日本之旅！
若是利用Hands-Free Travel，就能更輕鬆地暢遊日本！
Hands-Free Travel로 일본을 더 즐겁게！
เพียงใช้บริการการท่องเที่ยวมือเปล่า (Hands-Free Travel) เท่านั้น ท่านสามารถเพลิดเพลินกับประเทศญี่ปุ่นได้มากขึ้น



What is Hands-Free Travel?

何谓Hands-Free Travel？/ 何謂Hands-Free Travel？/
Hands-Free Travel이란？/ ท่องเที่ยวมือเปล่า (Hands-Free Travel) คือ อะไร

"Hands-Free Travel" means travel without the encumbrance of large luggages. Visitors can use Japan's high-quality delivery / storage services to enjoy "Hands-Free Travel" around Japan.

Japan. Hands-Free Travel

How to use "Hands-Free Travel" services

空手观光的利用方法？/空手観光的利用方法是？/빈손여행 이용 방법은？/
วิธีการใช้บริการท่องเที่ยวมือเปล่า (เที่ยว มือเปล่า)

STEP 1

Oh no! My bags are so heavy!

STEP 2

Look for the **"Hands-Free Travel"** logo to drop off your items!

STEP 3

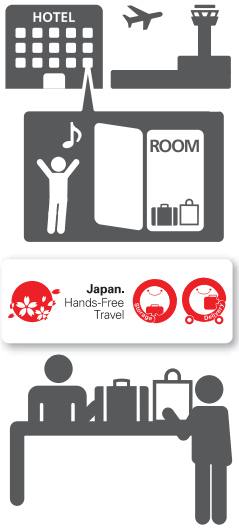
It's easy! Just fill in the form and you are ready to go!

STEP 4

Enjoy traveling **"Hands-Free"**!

STEP 5

Don't forget to pick up your items again at the designated counter!



See how convenient "Hands-Free Travel" can be!

快递、临时寄存服务是如此的方便！/ 宅配、暫時寄放服務如此方便！/ 택배 및 일시 보관 서비스는 이렇게나 편리！/
บริการจัดส่ง / บริการรับฝากชั่วคราว ช่วยเพิ่มความสะดวกสบายแก่ท่านได้เป็นอย่างมาก

We offer :

1. Multilingual services for international visitors!
2. The top-class security and safety of Japan's delivery / storage services!
3. Same-day delivery and delivery at a designated date and time!
4. Compensation payment for damaged or lost items!

Visit the **Hands-Free Travel** website for more information.

http://www.jnto.go.jp/hands-free-travel/

Japan Tourism Agency
Ministry of Land, Infrastructure, Transport and Tourism

"Hands-Free Travel" Counters in the Kansai area

〔As of February 1st, 2018〕

No	Prefecture	Name	Temporary Storage	Same-day Delivery	Delivery from the following day onward	Open Hours	Nearest Station	Address	Access Map	Phone	Website	Remarks
1	Osaka	JALABC Kansai International Airport Counter (Arrival) *See page 12	Yes	Yes*	Yes	6:15-22:30	Kansai Airport Station	Terminal 1 Building 1F, Kansai International Airport, 1-banchi, Senshu-kuko-naka, Tajiri-cho, Sennan-gun, Osaka		+81-3-3545-1131	https://www.jalabc.com	*Same-day delivery is available to specific areas in Kansai.
2	Osaka	JALABC Kansai International Airport Counter (Departure) *See page 12	Yes	Pick-up Only	Pick-up Only	6:30-22:30	Kansai Airport Station	Terminal 1 Building 4F, Kansai International Airport, 1-banchi, Senshu-kuko-naka, Tajiri-cho, Sennan-gun, Osaka				
3	Osaka	Kansai Airport Baggage Service (Arrival) *See page 14	Yes	Yes*	Yes	6:30-22:30	Kansai Airport Station	Terminal 1 Building 1F, Kansai International Airport, 1-banchi, Senshu-kuko-kita, Izumisano-shi, Osaka		+81-72-456-8701	https://www.konoike-aps.net/kabs/en/index.html	*Same-day delivery is available to specific areas in Kansai.
4	Osaka	Kansai Airport Baggage Service (Departure) *See page 14	Yes	Pick-up Only	Pick-up Only	7:00-21:00	Kansai Airport Station	Terminal 1 Building 4F, Kansai International Airport, 1-banchi, Senshu-kuko-kita, Izumisano-shi, Osaka				
5	Osaka	Bonded Baggage Storage Service (In the customs inspection site)	Yes	No	No	7:00-20:30	Kansai Airport Station	Terminal 1 Building. 1F, Kansai International Airport, 1-banchi, Senshu-kuko-kita, Izumisano-shi, Osaka		+81-72-456-6510	http://www.kinkitsukan.jp/english.html	
6	Osaka	LAOX RINKU SEACLE Store	No	No	Yes	10:00-20:00	RINKU Town Station	RINKU PLEASURE TOWN SEACLE 2F, 3, Rinku-orai-minami, Izumisano-shi, Osaka		+81-72-458-2760	http://www.laox.co.jp/en/stores/seacle/	
7	Osaka	Osaka Station City Tourist Service Center *See page 16	No	Yes*	Yes	9:00-20:00	JR Osaka Station	JR Osaka Station 3F, 3-1-1, Umeda, Kita-ku, Osaka-shi, Osaka		+81-6-6442-7271	http://osakastationcity.com/common/pdf/foreign/tsc.pdf	*Same-day delivery is available to Kansai International Airport and some accommodations in Osaka-shi.
8	Osaka	Travel Service Center OSAKA *See page 17	Yes	Yes*	Yes	8:00-20:00	JR Osaka Station	JR Osaka Station 1F, 3-1-1, Umeda, Kita-ku, Osaka-shi, Osaka		+81-6-6442-7271	http://www.sagawa-exp.co.jp/ttk/english/	*Same-day delivery is available to Kansai International Airport and some accommodations in Osaka-shi.
9	Osaka	Osaka VIP Lounge	Yes	No	No	9:00-20:00	JR Osaka Station	Chiyoda Bldg. Nishibekkan 1F, 2-5-8, Umeda, Kita-ku, Osaka-shi, Osaka		+81-6-6341-6355	https://vipliner.biz/info/hands-free-travel/?tm=1519199285&lang=ENG	
10	Osaka	Namba Hands-Free Center *See page 19	Yes	No	Yes	10:00-20:00	Namba Station	ICHIEI Building 4F, 1-6-8, Namba-naka, Naniwa-ku, Osaka-shi, Osaka		+81-6-6645-0064	http://baggagestorage-osaka.com/en/index.html	
11	Osaka	Kuroneko Yamato OCAT Center *See page 20	Yes	Yes*	Yes	8:00-21:00 (from April 1st, 9:00-18:00)	Namba Station	OCAT Building 2F, 1-4-1, Minatomachi, Naniwa-ku, Osaka-shi, Osaka		+81-6-6631-0256	http://www.global-yamato.com/en/hands-free-travel/facilities/namba_jr_station.html	*Same-day delivery is available to specific areas in Kansai.

"Hands-Free Travel" Counters in the Kansai area

〔As of February 1st, 2018〕

No	Prefecture	Name	Temporary Storage	Same-day Delivery	Delivery from the following day onward	Open Hours	Nearest Station	Address	Access Map	Phone	Website	Remarks
12	Osaka	Baggage Storage Service / Delivery Service *See page 21	Yes	No	Yes	10:00-18:00	Namba Station	Namba CITY Main Building B2F, 5-1-60, Namba, Chuo-ku, Osaka-shi, Osaka		None	http://www.nambacity.com.e.uz.hp.transer.com/information/	
13	Osaka	Shin-travel Luggage Storage Namba *See page 22	Yes	No	No	9:00-20:00	Namba Station	Hulic Namba Building 8F, 4-4-1, Namba, Chuo-ku, Osaka-shi, Osaka		+81-6-4301-7790	http://luggage-storage.jp/en/	
14	Osaka	Vip Villa Namba	Yes	No	No	9:00-11:00 13:00-20:00	Namba Station	1-2-1, Namba-naka, Naniwa-ku, Osaka-shi, Osaka		+81-6-6632-2888	https://vipliner.biz/info/hands-free-travel/?tm=1519199285&lang=ENG	
15	Osaka	WASABI Osaka Bed with Library	Yes	No	No	7:00-20:00	Namba Station	2-9-7, Sennichimae, Chuo-ku, Osaka-shi, Osaka		+81-6-7656-1246	https://vipliner.biz/info/hands-free-travel/?tm=1519199285&lang=ENG	
16	Osaka	Nippombashi Information Center *See page 24	Yes	No	Yes	11:00-19:00	Ebisucho Station Nippombashi Station Namba Station	5-9-12, Nippombashi, Naniwa-ku, Osaka-shi, Osaka		+81-6-6655-1717	http://www.denden-town.or.jp/annaisyo.html	
17	Osaka	B・R (Baggage Storage & Refreshment Space) *See page 26	Yes	No	No	8:00-20:00	Nippombashi Station Namba Station	Galaxy Building No. 2 B1F, 3-10, Soemon-cho, Chuo-ku, Osaka-shi, Osaka		+81-6-6214-5002	https://www.baggage-storage-br.com/	
18	Osaka	LAOX OSAKA DOTONBORI Store	No	No	Yes	10:30-20:00	Nippombashi Station Namba Station	Dragon Gate Building, 1-4-23, Dotonbori, Chuo-ku, Osaka-shi, Osaka		+81-6-6212-0501	http://www.laox.co.jp/en/stores/osaka-dotonbori02/	
19	Osaka	LAOX OSAKA NIPPONBASHI Store.	No	No	Yes	10:00-21:00	Nippombashi Station Namba Station	2-7-5, Nippombashi, Chuo-ku, Osaka-shi, Osaka		+81-6-4397-6105	http://www.laox.co.jp/en/stores/osaka-nippombashi/	
20	Osaka	KANSAI TOURIST INFORMATION CENTER DAIMARU SHINSAIBASHI *See page 28	Yes	Yes*	Yes	10:30-21:00	Shinsaibashi Station	Daimaru Shinsaibashi South Building 2F, 1-7-1, Shinsaibashi-suji, Chuo-ku, Osaka-shi, Osaka		+81-6-6244-7100	http://www.tourist-information-center.jp/kansai/en/daimaru-shinsaibashi/	*Same-day delivery is available to some accommodations in Osaka-shi.
21	Osaka	LAOX SINSAIBASHI-SUJI Store	No	No	Yes	11:00-19:00	Shinsaibashi Station	G Building, Shinsaibashi01 1F-2F, 2-5-3, Shinsaibashi-suji, Chuo-ku, Osaka-shi, Osaka		+81-6-6214-3230	http://www.laox.co.jp/en/stores/shinsaibashisuji/	
22	Osaka	LAOX DAIMARU SHINSAIBASHI Store	No	No	Yes	10:30-20:00	Shinsaibashi Station	Daimaru Shinsaibashi South Building 6F, 1-7-1, Shinsaibashi-suji, Chuo-ku, Osaka-shi, Osaka		+81-6-6241-0001	http://www.laox.co.jp/en/stores/shinsaibashi/	

"Hands-Free Travel" Counters in the Kansai area

〔As of February 1st, 2018〕

No	Prefecture	Name	Temporary Storage	Same-day Delivery	Delivery from the following day onward	Open Hours	Nearest Station	Address	Access Map	Phone	Website	Remarks
23	Osaka	Daikokuya Locker storage service	Yes	No	No	8:00-20:00	Shinimamiya Station	1-3-22, Taishi, Nishinari-ku, Osaka-shi, Osaka		+81-6-6641-7666	None	
24	Osaka	Crosta Shin-Osaka *See page 30	Yes	No	No	9:00-20:00	Shin-Osaka Station	JR Shin-Osaka Station 1F, 5-16-1, Nishinakajima, Yodogawa-ku, Osaka-shi, Osaka		+81-6-6302-4538	None	
25	Osaka	OSAKA HUALIAN TRAVEL storage service	Yes	No	No	9:00-17:30	Awaza Station	3-9-18, Utsubo Honmachi, Nishi-ku, Osaka-shi, Osaka		+81-6-6448-0541	http://hq-o.com/wp-content/uploads/2017/12/4541362c5b891646af0ed253a5570bdf.pdf	
26	Kyoto	KANSAI TOURIST INFORMATION CENTER KYOTO *See page 31	Yes	Yes*	Yes	9:00-20:00 (KTIC Kyoto: 10:00-18:00)	JR Kyoto Station	KYOTO TOWER 3F, 721-1, Higashi-Shiokoji-cho, Karasuma-dori Shichijo-sagaru, Shimogyo-ku, Kyoto-shi, Kyoto		+81-75-341-0280	http://www.tourist-information-center.jp/kansai/en/kyoto/	*Same-day delivery is available to some accommodations in Kyoto-shi, Otsu-shi and Osaka-shi.
27	Kyoto	Crosta Kyoto *See page 33	Yes	Yes*	Yes	8:00-20:00	JR Kyoto Station	JR Kyoto Station B1F, Higashi-Shiokoji-cho, Karasuma-dori Shiokoji-sagaru, Shimogyo-ku, Kyoto-shi, Kyoto		+81-75-352-5437	http://carry-s.com/	*Same-day delivery is available to some accommodations in Kyoto-shi and Kansai Airport Station(JR Line)
28	Kyoto	Kyoto VIP Lounge	Yes	No	No	9:00-11:00 13:00-20:00	JR Kyoto Station	Kyoto Terada Bldg 1F・2F, 6, Nishikujo-Toriiguchi-cho, Minami-ku, Kyoto-shi, Kyoto		+81-75-691-1123	https://vipliner.biz/info/hands-free-travel/?tm=1519199285&lang=ENG	
29	Kyoto	Hands-free Sightseeing Service/Kyoto Central Post Office *See page 35	Yes	Yes	Yes	9:00-18:00	JR Kyoto Station	843-12, Higashi-Shiokoji-cho, Shimogyo-ku, Kyoto-shi, Kyoto		+81-75-365-2473	http://www.post.japanpost.jp/service/hands-free/index_en.html	
30	Kyoto	WASABI Kyoto Machiya SOBA	Yes	No	No	7:00-10:00 15:00-22:00	Imadegawa Station	456-3, Shin-Hakusuimaru-cho, Kamigyo-ku, Kyoto-shi, Kyoto		+81-75-276-0828	https://vipliner.biz/info/hands-free-travel/?tm=1519199285&lang=ENG	*Same-day delivery is available to some accommodations in Kyoto-shi.
31	Kyoto	Kuroneko Tourist Information	Yes	Yes*	Yes	10:00-17:00	Kawaramachi Station	391-3, Kinen-cho, Higashiyama-ku, Kyoto-shi, Kyoto		None	http://www.global-yamato.com/en/hands-free-travel/facilities/gion-shijo_station.html	*Same-day delivery is available to some accommodations in Kyoto-shi.
32	Kyoto	KYOTO TOURIST INFORMATION CENTER	Yes	No	No	11:00-18:30	Kawaramachi Station	Nissin Kawaramachi Building 4F, 344, Shioya-cho, Kawaramachi-dori Takoyakushi-sagaru, Nakagyo-ku, Kyoto-shi, Kyoto		+81-75-253-0288	https://access.his-j.com/06/205/	
33	Kyoto	LAOX KYOTO GION Store	No	No	Yes	10:00-20:00	Kawaramachi Station	Kyoto Gion OKI Building 2F, 216, Nakano-cho, Shijo-dori Yamato-oji-nishi-iru, Higashiyama-ku, Kyoto-shi, Kyoto		+81-75-533-8850	http://www.laox.co.jp/en/stores/kyotogion/	

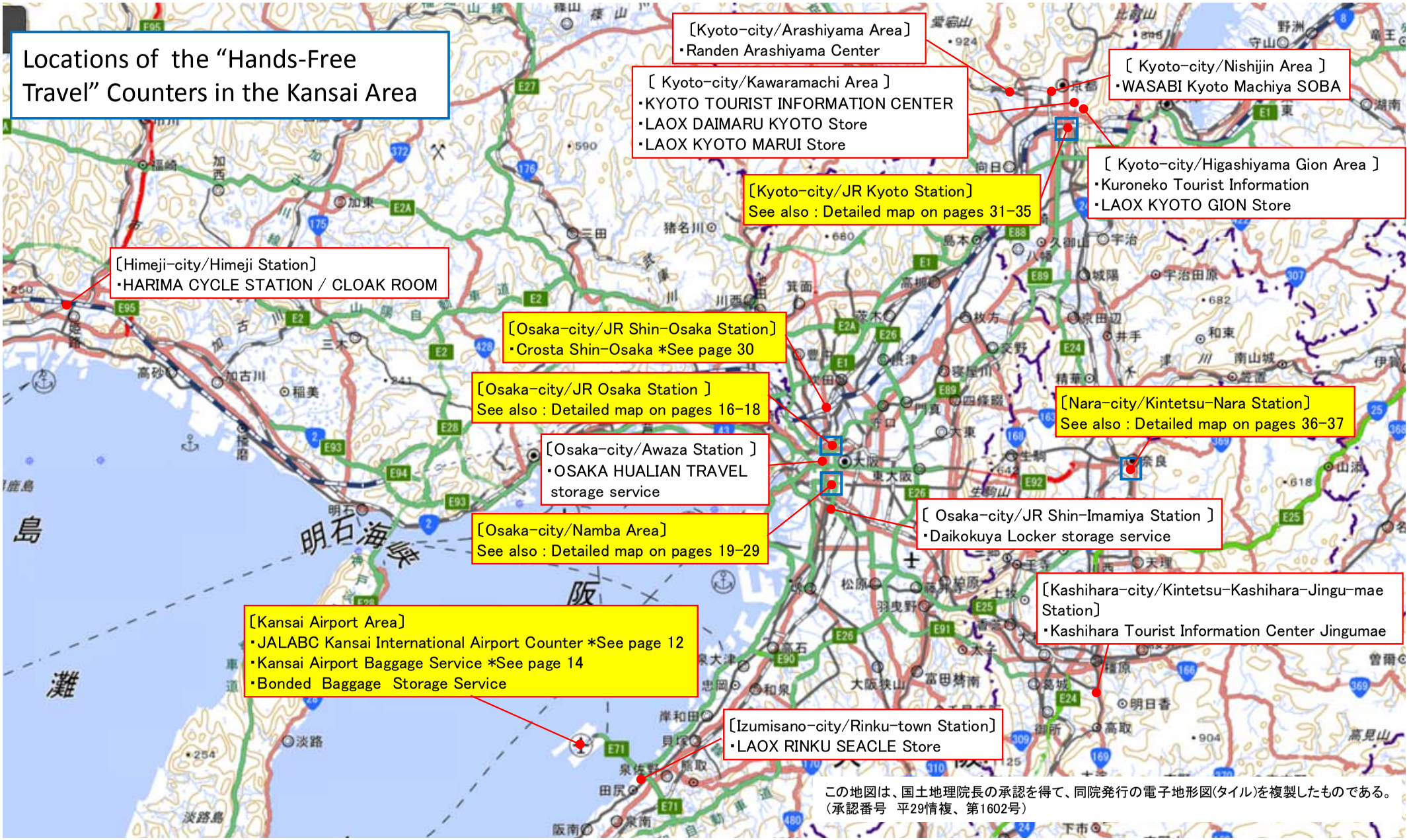
"Hands-Free Travel" Counters in the Kansai area

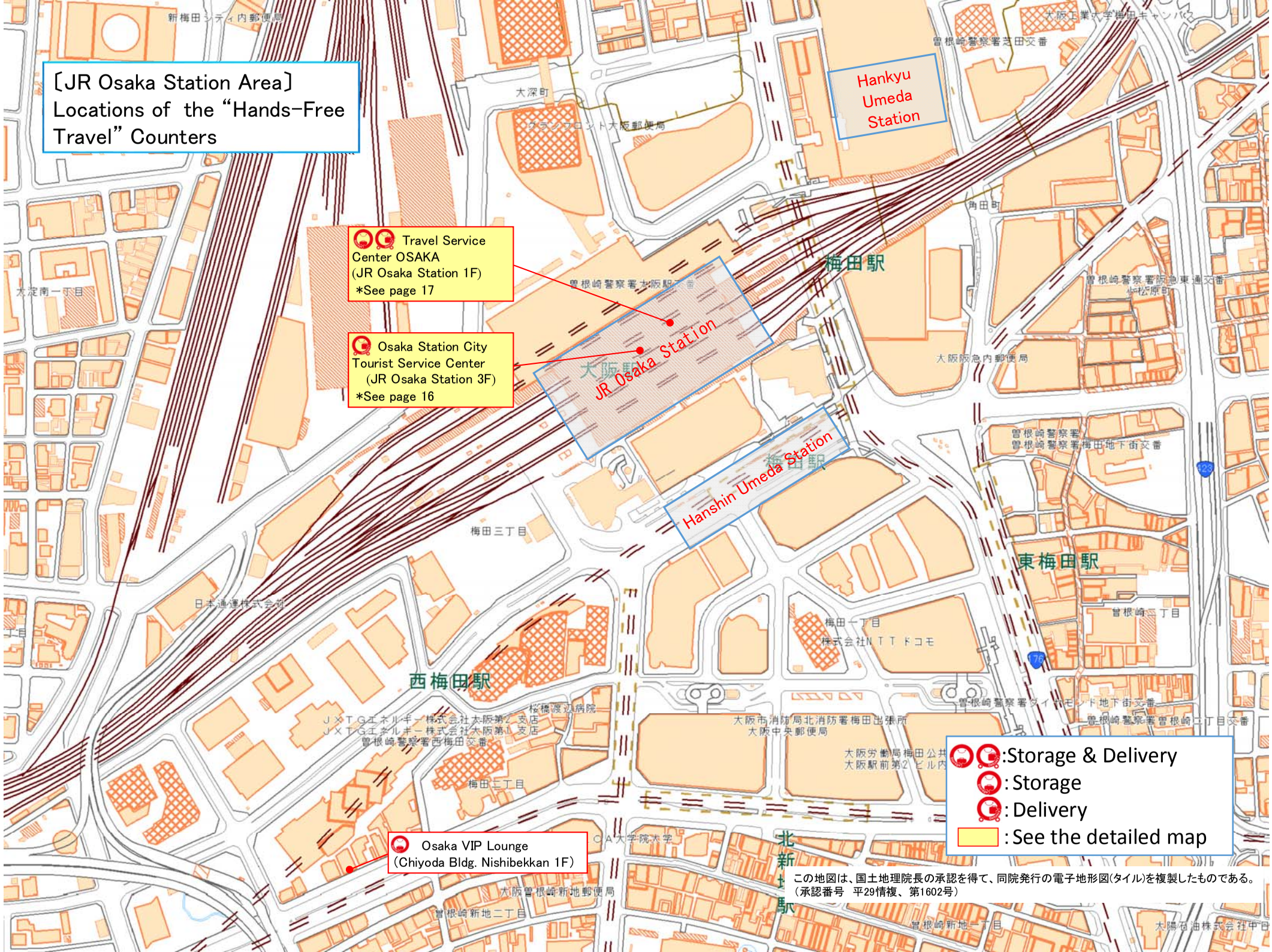
〔As of February 1st, 2018〕

No	Prefecture	Name	Temporary Storage	Same-day Delivery	Delivery from the following day onward	Open Hours	Nearest Station	Address	Access Map	Phone	Website	Remarks
34	Kyoto	LAOX KYOTO MARUI Store	No	No	Yes	10:00-20:00	Kawaramachi Station	Kyoto Marui 5F, 68, Shin-cho, Shijo-dori Kawaramachi-higashi-iru, Shimogyo-ku, Kyoto-shi, Kyoto		+81-75-256-8116	http://www.laox.co.jp/en/stores/kyotomarui/	
35	Kyoto	LAOX DAIMARU KYOTO Store	No	No	Yes	10:00-20:00	Karasuma Station	Daimaru Kyoto 7F, 79, Tachiuri-nishi-machi, Shijo-dori Takakura-nishi-iru, Shimogyo-ku, Kyoto-shi, Kyoto		+81-75-254-7130	http://www.laox.co.jp/en/stores/daimarukyoto/	
36	Kyoto	Randen Arashiyama Center	Yes	Yes*	Yes	9:00-18:00	Arashiyama Station	20-2, Tsukurimichi-cho, Saga-Tenryuji, Ukyo-ku, Kyoto-shi, Kyoto		None	http://www.global-yamato.com/en/hands-free-travel/facilities/arashiyama_randen_station.html	*Same-day delivery is available to some accommodations in Kyoto-shi.
37	Hyogo	HARIMA CYCLE STATION / CLOAK ROOM	Yes	No	No	9:30-18:00	Himeji Station	Shinki Building 1F, 1, Nishi-ekimae-cho, Himeji-shi, Hyogo		+81-79-283-0006	https://www.shinkibus.co.jp/ks/	
38	Nara	Kuroneko Nara TABI Center *See page 36	Yes	No	Yes	9:30-18:00 (sometimes close early)	Kintetsu Nara Station JR Nara Station	14, Tarui-cho, Nara-shi, Nara		+81-742-21-6004	http://www.global-yamato.com/en/hands-free-travel/facilities/nara_kintetsu_station.html	
39	Nara	NARA TOURIST INFORMATION CENTER	Yes	No	No	10:00-18:30 (Sat, Sun & holidays: 10:00-18:00)	Kintetsu Nara Station	Misugi Building 2F, 3, Higashi-Mukinaka-machi, Nara-shi, Nara		+81-742-25-0430	https://access.his-j.com/06/252/	
40	Nara	Nara Visitor Center & Inn *See page 37	Yes	No	No	8:00-20:00	Kintetsu Nara Station JR Nara Station	3 Ikeno-cho, Nara-shi, Nara		+81-742-81-7461	https://www.sarusawa.nara.jp/	
41	Nara	Kashihara Tourist Information Center Jingumae	Yes	No	No	9:00-18:00	Kashihara-jingumae Station	The Kashihara Chamber of Commerce and Industry 1F, 652-2, Kume-cho, Kashihara-shi, Nara		+81-744-27-2070	http://www.kashihara-kanko.or.jp/tabinotetsudai/otasukecenter/02.html	

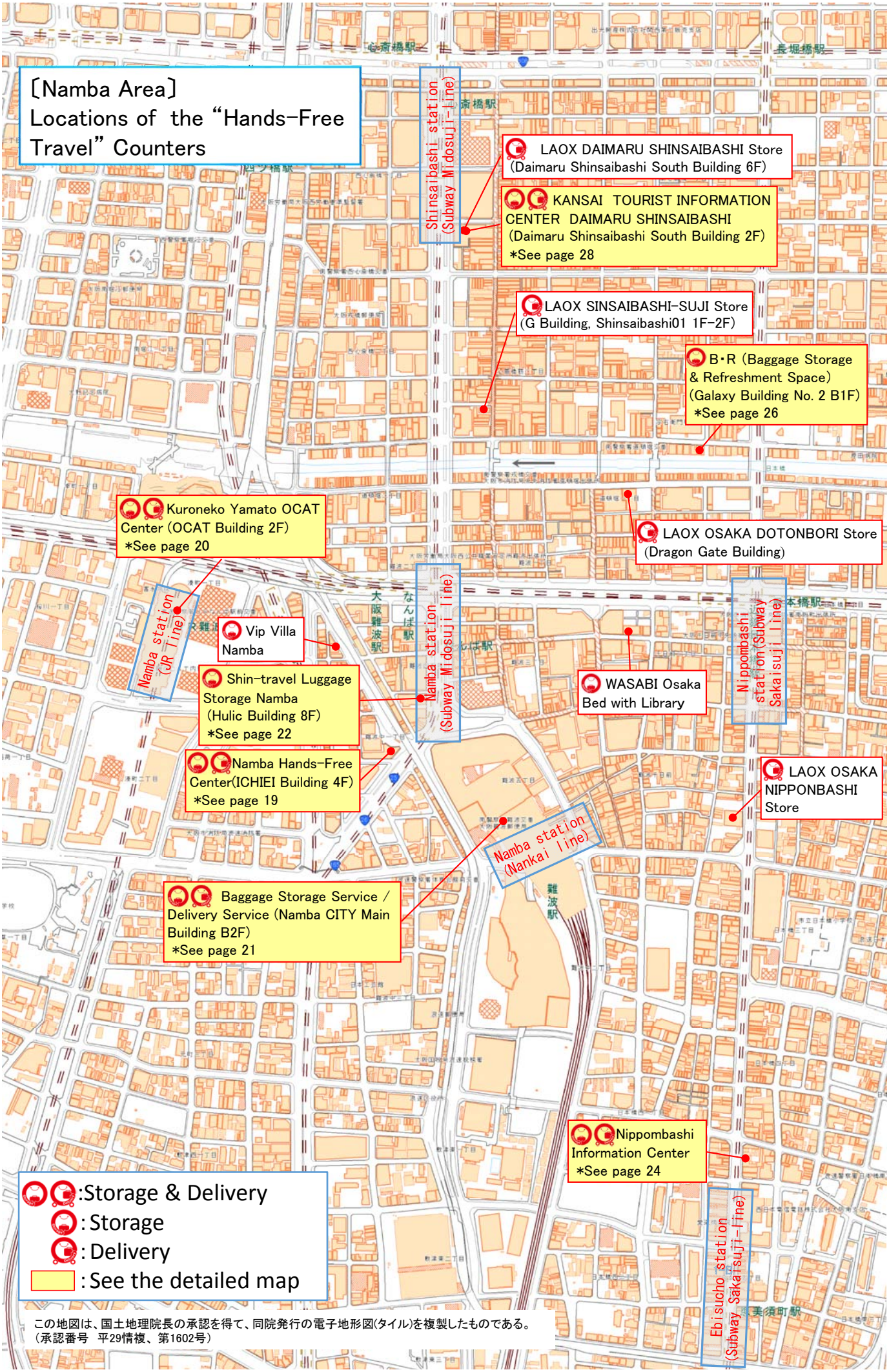
(注)1 JNTOのサイト「Hands-Free Travel Counters」(URL:http://www.jnto.go.jp/hands-free-travel/)に基づき当局が再分類
2 国交省資料「認定事業者の一覧(平成29年11月21日時点)を元に、当局の調査中に閉鎖を確認したカウンター2か所を除き記載
3 当局調査結果による

Locations of the “Hands-Free Travel” Counters in the Kansai Area





この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。
（承認番号　平29情複、第1602号）



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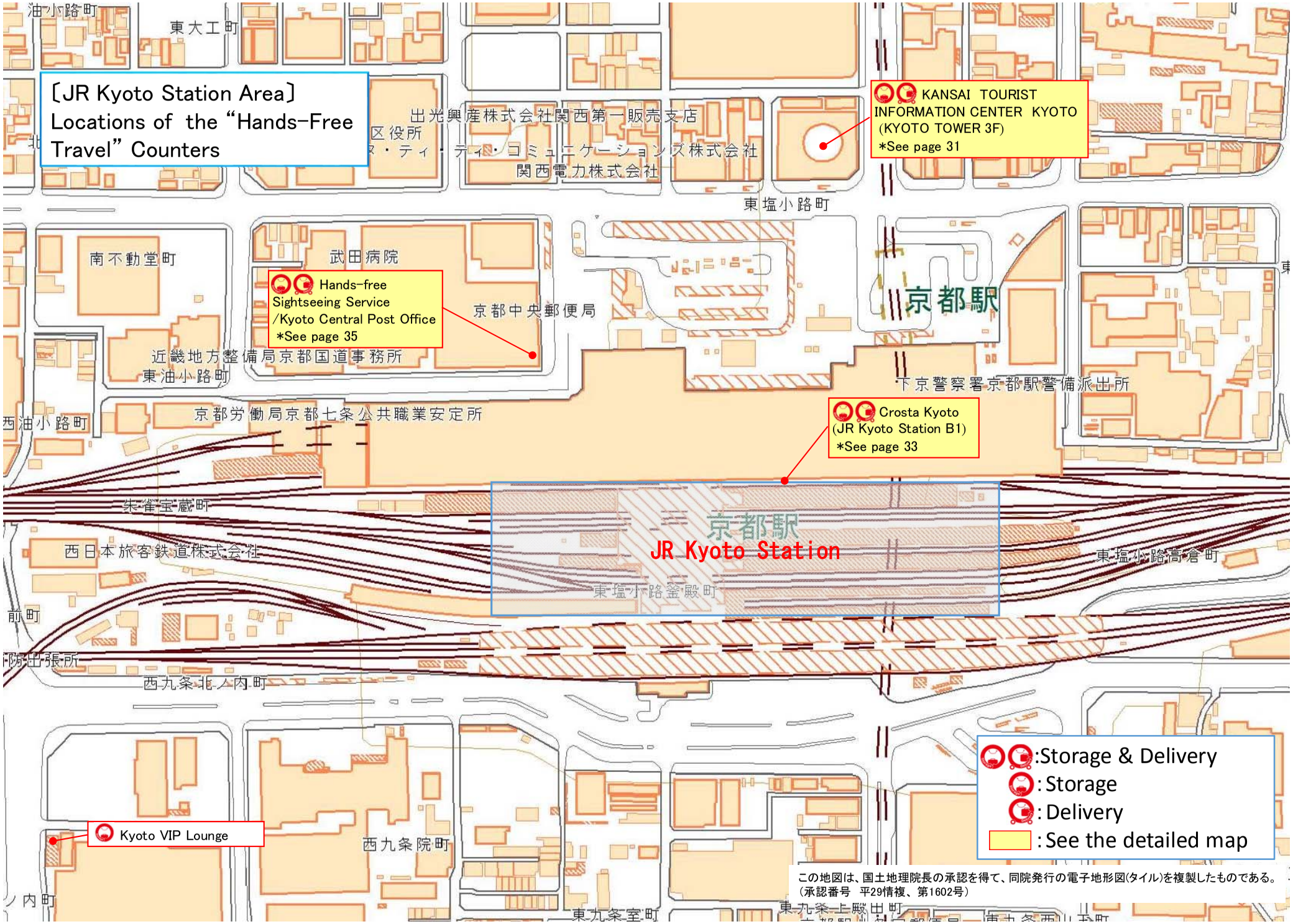

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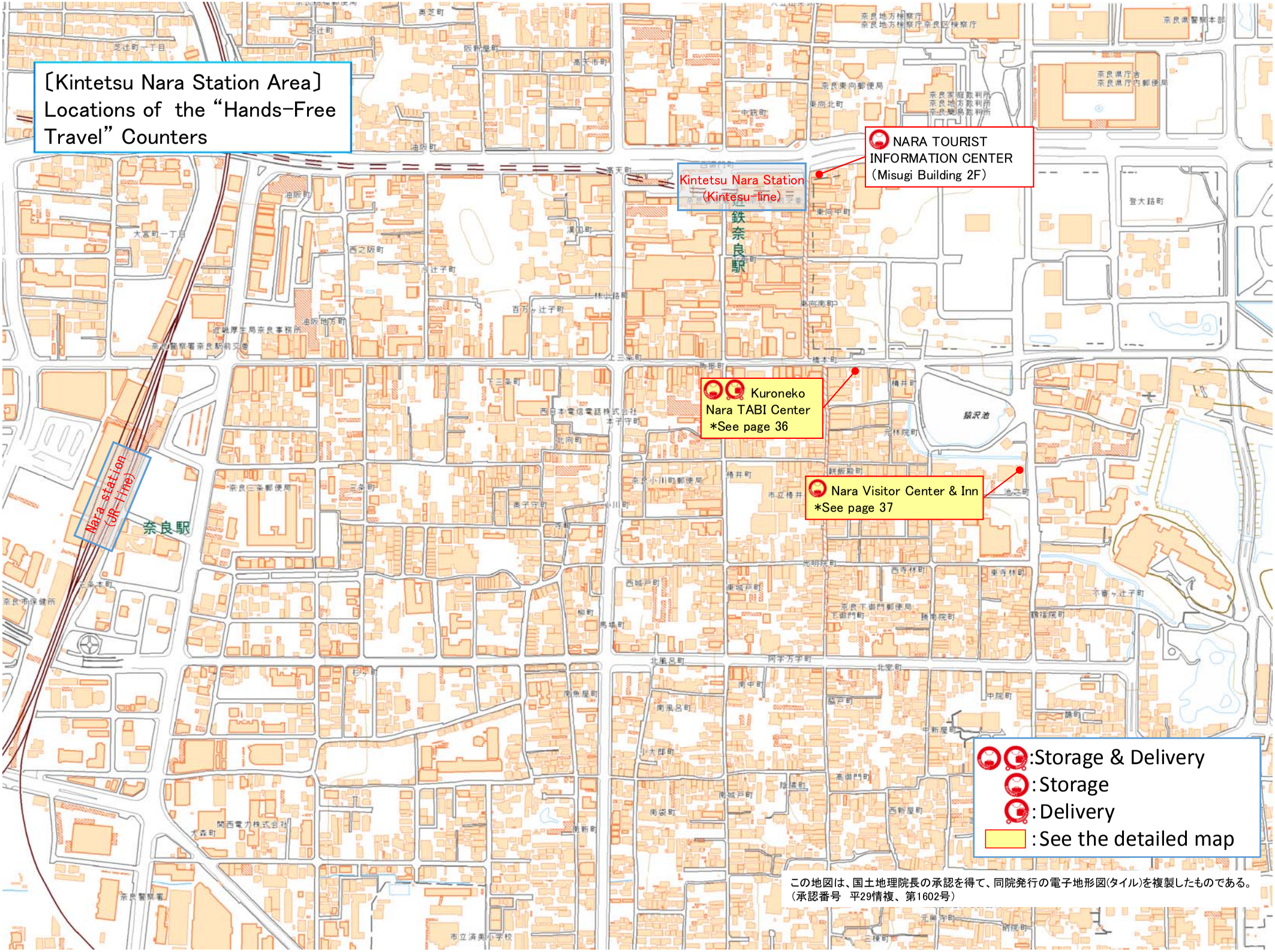

〔Kintetsu Nara Station Area〕
Locations of the "Hands-Free Travel" Counters
NARA TOURIST INFORMATION CENTER (Misugi Building 2F)
Kintetsu Nara Station (Kintesu-line)
鉄奈良駅
Kuroneko Nara TABI Center
*See page 36
Nara Visitor Center & Inn
*See page 37
Nara station (JR-Line)
奈良駅
:Storage & Delivery
:Storage
:Delivery
:See the detailed map
この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。
(承認番号　平29情複、第1602号)

Kansai International Airport Area

Information on "Hands-Free Travel" Counters

Note: These contents are as of February 2018. For the latest information, check with a counter staff.

No.	1, 2	Prefecture	Osaka Prefecture		
Information	Name	JALABC Kansai International Airport Counter		Business Hours	6:15-22:30 (1F) 6:30-22:30 (4F)
	Address	Terminal 1 Building 1F/4F (South side), Kansai International Airport, 1-banchi, Senshu-kuko-naka, Tajiri-cho, Sennan-gun, Osaka		Phone	+81-3-3545-1131
	Nearest Transport Facilities	[Airport] Kansai International Airport [Railway] Kansai Airport Station (JR line, Nankai line)			
	Services and Charges	Japan. Hands-Free Travel (Storage / Delivery)			
		〔Temporary Storage〕 Small size ¥360/piece, day (e.g. overnight bag) Middle size ¥620/piece, day (e.g. suitcase) Large size ¥1,030/piece, day			
		〔Delivery〕 ○Same-day delivery is available to specific areas in Kansai. (Drop-off: until 11:00) ○Domestic (Main Contractors: Yamato Transport Co., Ltd. and Japan Post Co., Ltd.) ＊The fees are based on the contractors' pricing.			
	Payment	Cash, Credit cards, Electronic money, ALIPAY (支付宝)			
	Language	English			
	Insurance	Less than ¥300,000			
	Website	https://www.jalabc.com			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平 29 情複、第 1602 号)
Service Provider	JALABC, Inc.

Information on "Hands-Free Travel" Counters

Note: These contents are as of February 2018. For the latest information, check with a counter staff.

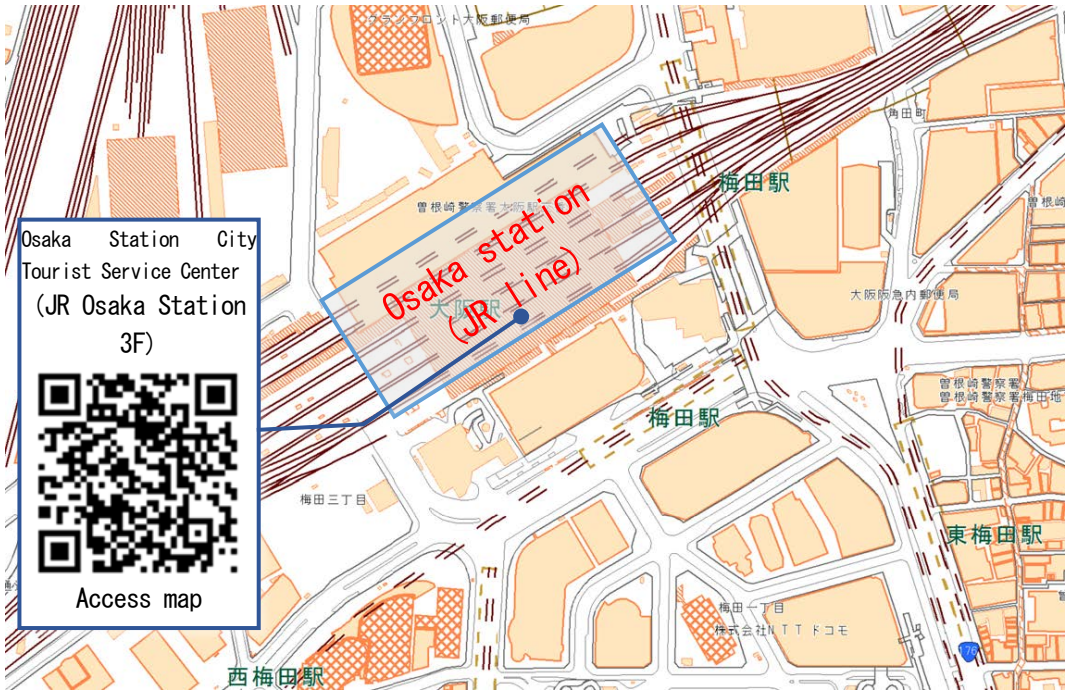
No.	3, 4	Prefecture	Osaka Prefecture		
Information	Name	Kansai Airport Baggage Service		Business Hours	6:30-22:30 (1F) 7:00-21:00 (4F)
	Address	Terminal 1 Building 1F/4F (North side), Kansai International Airport, 1-banchi, Senshu-kuko-kita Izumisano-shi, Osaka		Phone	+81-72-456-8701
	Nearest Transport Facilities	[Airport] Kansai International Airport [Railway] Kansai Airport Station (JR line, Nankai line)			
	Services and Charges	Japan. Hands-Free Travel Storage Delivery			
		〔Temporary Storage〕 Small size ¥360/piece, day (e.g. overnight bag) Middle size ¥620/piece, day (e.g. suitcase) Large size ¥1,030/piece, day			
		〔Delivery〕 ○Same-day delivery is available to specific areas in Kansai. (Drop-off: until 11:00) ○Domestic (Main Contractors: Yamato Transport Co., Ltd. , Sagawa Express Co., LTD. and Japan Post Co,, LTD.) ＊ The fees are based on the contractors' pricing.			
	Payment	〔Temporary Storage〕 Cash 〔Delivery〕 Cash, Credit cards, Electronic money, ALIPAY (支付宝)			
	Languages	English, Chinese, Korean			
	Insurance	〔Temporary Storage〕 Less than ¥50,000 〔Delivery〕 Less than ¥300,000			
	Website	https://www.konoike-aps.net/kabs/en/index.html			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)
Service Provider	Kounoike Airport Service Co,. Ltd.

JR Osaka Station Area

Information on "Hands-Free Travel" Counters

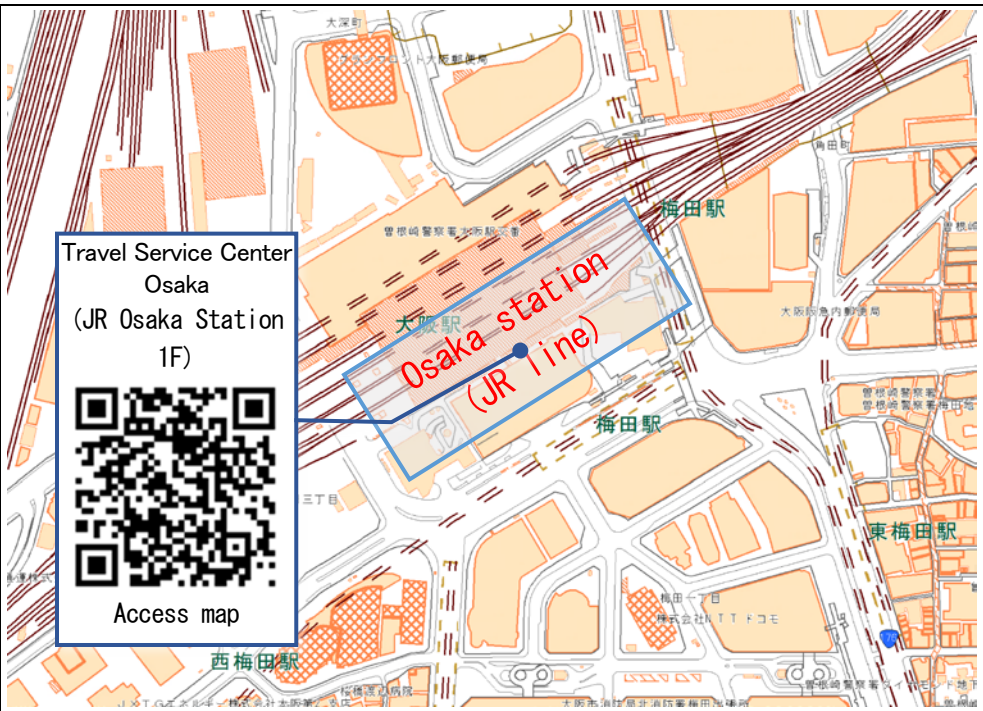
Note: These contents are as of January 2018. For the latest information, check with a counter staff.

No.	7	Prefecture	Osaka Prefecture		
Information	Name	Osaka Station City Tourist Service Center		Business Hours	9:00-20:00
	Address	JR Osaka Station 3F, 3-1-1, Umeda, Kita-ku, Osaka-shi Osaka		Phone	+81-6-6442-7271
	Nearest Station	Osaka Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel / Delivery			
		〔Temporary Storage〕 Not provided			
		〔Delivery〕 ○Same-day delivery is available to Kansai International Airport and some accommodations in Osaka-shi. (Drop-off: until 11:00) ○Domestic (Contractor : Sagawa Express Co., LTD.) ○Outbound (Contractor : Sagawa Express Co., LTD.) ＊ The fees are based on the contractor's pricing.			
	Payment	Cash			
	Language	English			
	Insurance	Less than ¥300,000			
	Website	http://osakastationcity.com/common/pdf/foreign/tsc.pdf			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)			
Service Provider	Osaka Terminal Building Co., Ltd.				

Information on "Hands-Free Travel" Counters

Note: These contents are as of January 2018. For the latest information, check with a counter staff.

No.	8	Prefecture	Osaka Prefecture		
Information	Name	Travel Service Center OSAKA		Business Hours	8:00-20:00
	Address	JR Osaka Station 1F 3-1-1, Umeda, Kita-ku, Osaka-shi, Osaka		Phone	+81-6-6442-7271
	Nearest Station	Osaka Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel Storage Delivery			
		〔Temporary Storage〕 Suitcase ¥800/piece, day Suitcase and small bag ¥1,000/set, day			
		〔Delivery〕 ○Same-day delivery is available to Kansai International Airport and some accommodations in Osaka-shi. (Drop-off: until 11:00) ○Domestic (Contractor: Sagawa Express Co., LTD.) ＊The fees are based on the contractor's pricing.			
	Payment	Cash, Credit Cards, Public Transit Smart Cards (ICOCA, Suica, TOICA, etc.)			
	Language	English			
	Insurance	〔Temporary Storage〕Less than ¥100,000 〔Delivery〕Less than ¥300,000			
	Website	http:/www.sagawa-exp.co.jp/ttk/english			

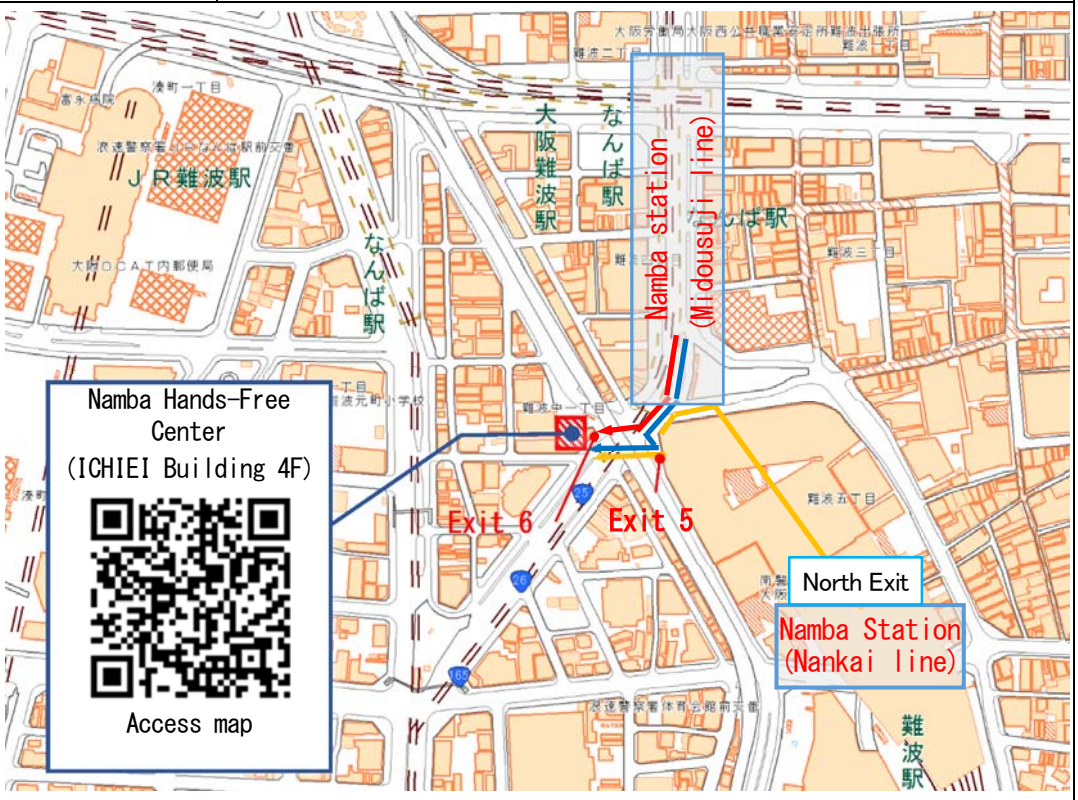
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)
Service Provider	Kansai Station Service Co., Ltd. (Temporary storage and delivery service are entrusted to Sagawa Express Co., LTD.)

Namba

Area

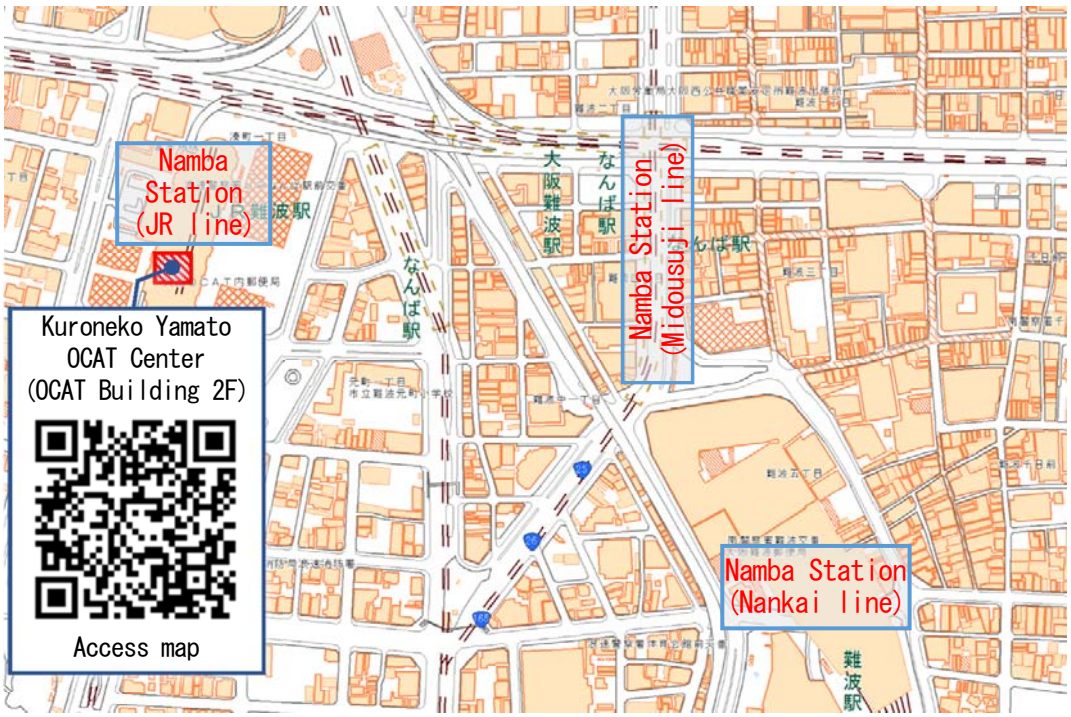
Information on "Hands-Free Travel" Counters

Note: These contents are as of January 2018. For the latest information, check with a counter staff.

No.	10	Prefecture	Osaka Prefecture		
Information	Name	Namba Hands-Free Center		Business Hours	10:00-20:00
	Address	ICHIEI Building 4F, 1-6-8, Namba-naka, Naniwa-ku, Osaka-shi, Osaka		Phone	+81-6-6645-0064
	Nearest Stations	Namba station (Subway Midosuji line), Namba station (Nankai line)			
	Services and Charges	Japan. Hands-Free Travel			
		〔Temporary Storage〕¥500/piece, day			
		〔Delivery〕 ○Domestic (Contractor: Seino Transportation Co., Ltd.) ○Outbound (Contractor: FedEx Corporation) ＊The fees are based on the contractors' pricing.			
	Payment	Cash			
	Languages	English, Chinese, Korean			
	Insurance	Less than ¥300,000			
	Website	http://baggagestorage-osaka.com/en/index.html			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)				
Service Provider	Ichiei Foods Co., Ltd.				

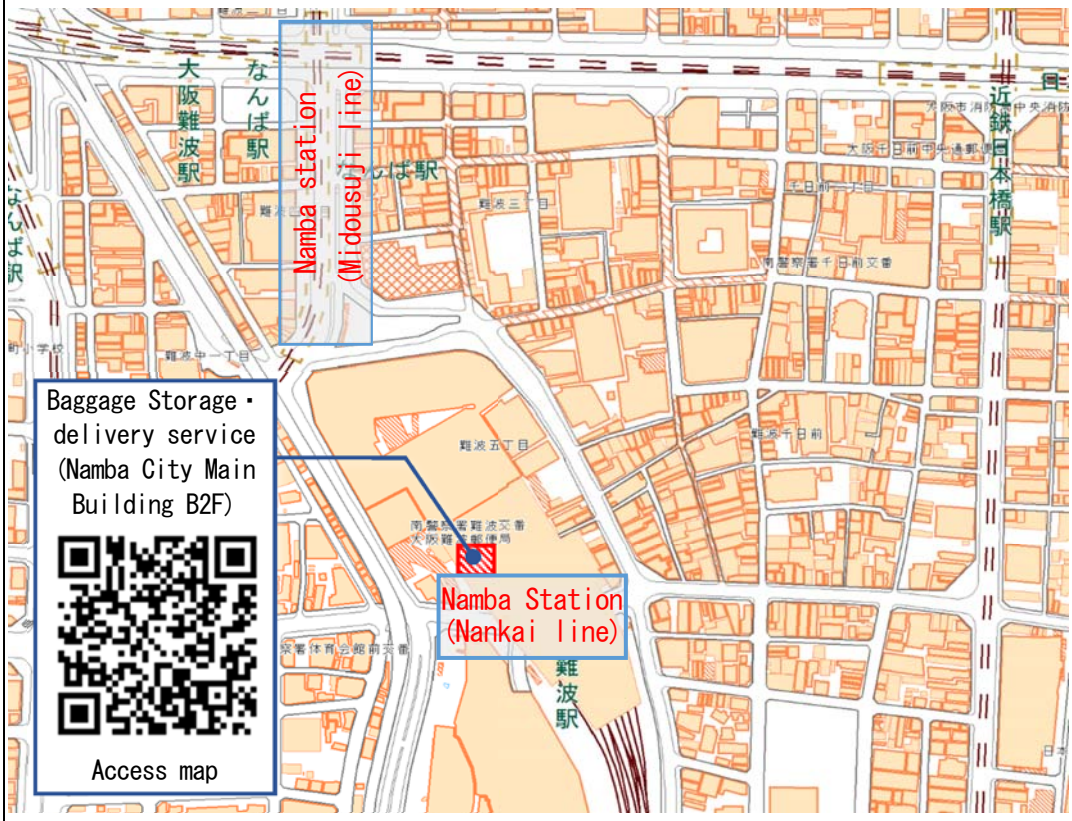
Information on "Hands-Free Travel" Counters

Note: These contents are as of February 2018. For the latest information, check with a counter staff.

No.	11	Prefecture	Osaka Prefecture		
Information	Name	Kuroneko Yamato OCAT Center		Business Hours	8:00-21:00 (from April 1st, 9:00-18:00)
	Address	OCAT Building 2F, 1-4-1, Minatomachi, Naniwa-ku, Osaka-shi, Osaka		Phone	+81-6-6631-025 s 6
	Nearest Station	Namba Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel Storage Delivery			
		〔Temporary Storage〕 ¥500/piece (for three days maximum)			
		〔Delivery〕 ○Same-day delivery is available to specific areas in Kansai. (Drop-off: until 10:00) ○Domestic *The fees are based on the Yamato Transport Co., Ltd.'s pricing.			
	Payment	〔Temporary Storage〕 Cash 〔Delivery〕 Cash, Electronic money			
	Languages	English, Chinese, Korean			
	Insurance	Less than ¥300,000			
	Website	http://www.global-yamato.com/en/hands-free-travel/facilities/namba_jr_station.html			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)				
Service Provider	Yamato Transport Co., Ltd.				

Information on "Hands-Free Travel" Counters

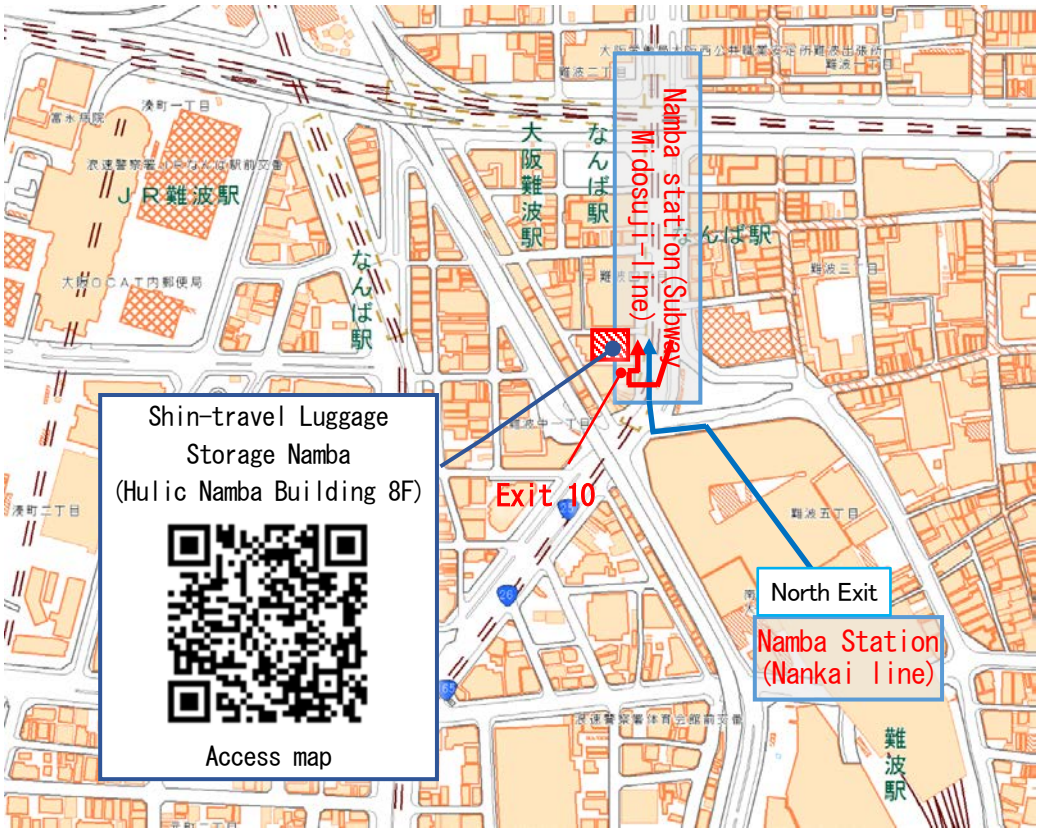
Note: These contents are as of February 2018. For the latest information, check with a counter staff.

No.	12	Prefecture	Osaka Prefecture		
Information	Name	Baggage Storage Service/ Delivery Service		Business Hours	10:00-18:00
	Address	Namba City Main Building B2F, 5-1-60, Namba, Chuo-ku, Osaka-shi, Osaka		Phone	—
	Nearest Station	Namba Station (Nankai line)			
	Services and Charges	Japan. Hands-Free Travel			
		〔Temporary Storage〕 ¥700/piece, day			
		〔Delivery〕 ○Domestic (Contractor : Yamato Transport Co., Ltd.) ＊ The fees are based on the contractor's pricing.			
	Payment	Cash			
	Languages	English, Chinese, Korean			
	Insurance	Less than ¥300,000			
	Website	http://www.nambacity.com.e.uz.hp.transer.com/information/			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)				
Service Provider	Nankai Electric Railway Co., Ltd. (Temporary storage and delivery service are entrusted to Yamato Transport Co., Ltd.)				

Information on "Hands-Free Travel" Counters

Note: These contents are as of January 2018. For the latest information, check with a counter staff.

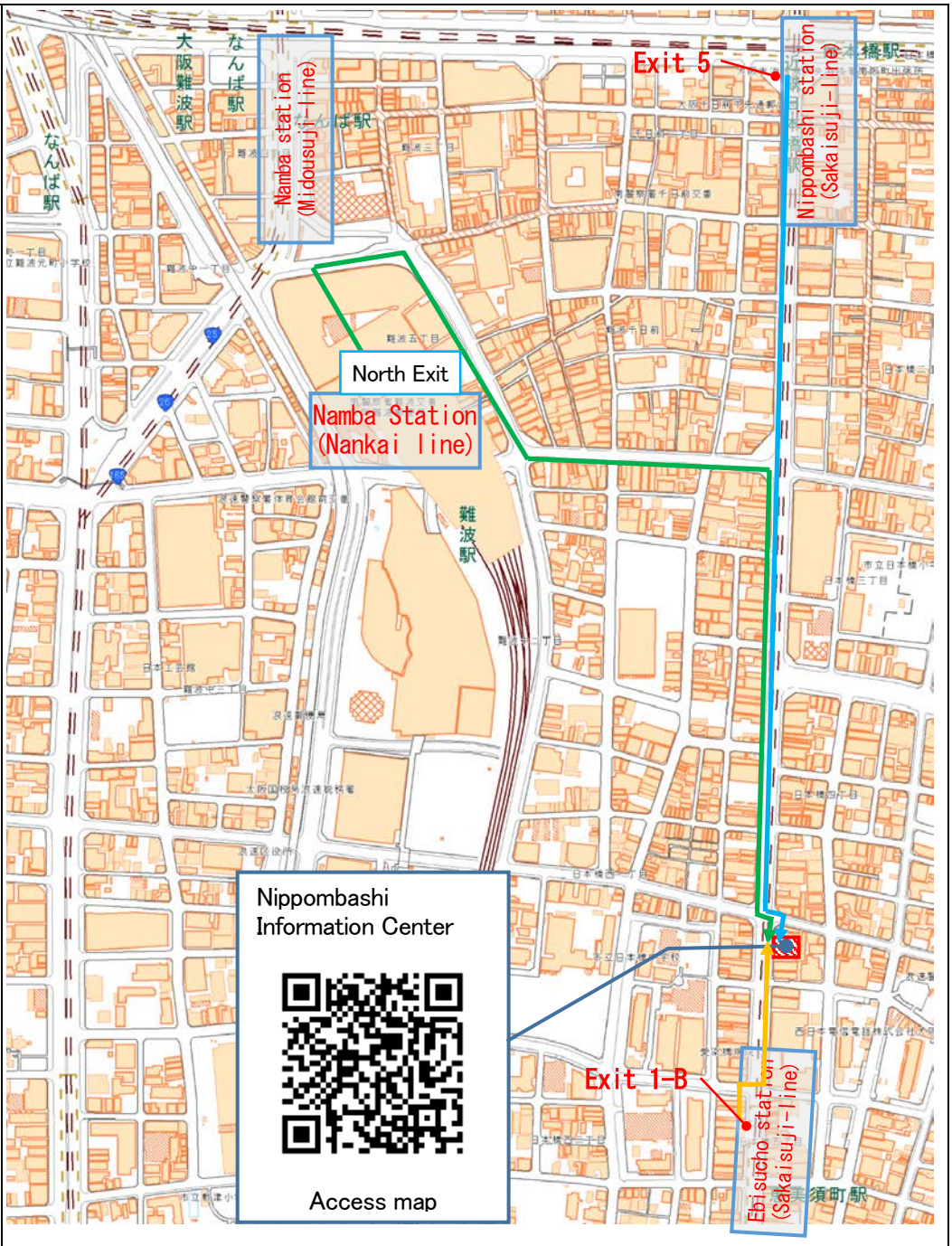
No.	13	Prefecture	Osaka Prefecture		
Information	Name	Shin-travel Luggage Storage Namba		Business Hours	9:00-20:00
	Address	Hulic Namba Building 8F, 4-4-1, Namba, Chuo-ku, Osaka-shi, Osaka		Phone	+81-6-4301-7790
	Nearest Stations	Namba Station (Subway Midosuji line), Namba Station (Nankai line)			
	Services and Charges	Japan. Hands-Free Travel Storage			
		〔Temporary Storage〕 To pay in cash (for an item per day) The sum of length, width and height is less than 100cm: ¥300 The sum of length, width and height is less than 200cm: ¥500 The sum of length, width and height is more than 200cm: ¥1,000 To pay by credit card or WeChat Pay The charges are ¥310, ¥520 and ¥1,040 respectively.			
		〔Delivery〕Not provided			
	Payment	Cash, Credit cards, WeChat Pay (微信支付)			
	Languages	English, Chinese, Korean			
	Insurance	Less than ¥30,000			
	Website	http://luggage-storage.jp/en/			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)
Service Provider	Daichi Co., Ltd.

Information on "Hands-Free Travel" Counters

Note: These contents are as of January 2018. For the latest information, check with a counter staff.

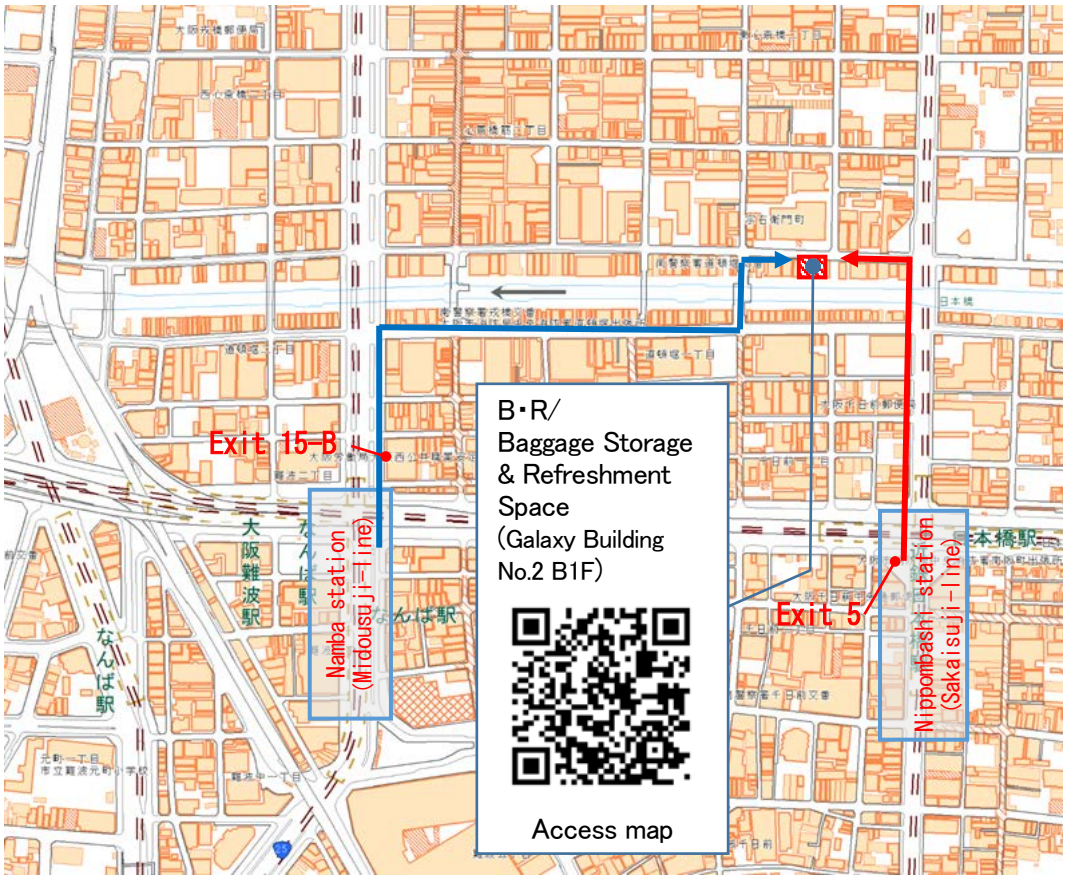
No.	16	Prefecture	Osaka Prefecture		
Information	Name	Nippombashi Information Center		Business Hours	11:00-19:00
	Address	5-9-12, Nippombashi, Naniwa-ku, Osaka-shi, Osaka		Phone	+81-6-6655-1717
	Nearest Stations	Ebisu-cho (Subway Sakaisuji line), Nippombashi (Subway Sakaisuji line), Namba (Nankai line)			
	Services and Charges	Japan. Hands-Free Travel Storage Delivery			
		〔Temporary Storage〕 ¥500/piece, day The sum of length, width and height is more than 200cm：¥1,000			
		〔Delivery〕 〇Only outbound (Contractor: TUMOCA Express) ＊The fees are based on the contractor's pricing. ＊Not available on Saturdays, Sundays and holidays			
	Payment	Cash			
	Languages	English			
	Insurance	〔Temporary Storage〕Less than ¥300,000 〔Delivery〕Less than ¥20,000			
	Website	http://www.denden-town.or.jp/annaisyo.html			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)
Service Provider	Nippombashi Machizukuri Shinkou Co., Ltd.

Information on "Hands-Free Travel" Counters

Note: These contents are as of January 2018. For the latest information, check with a counter staff.

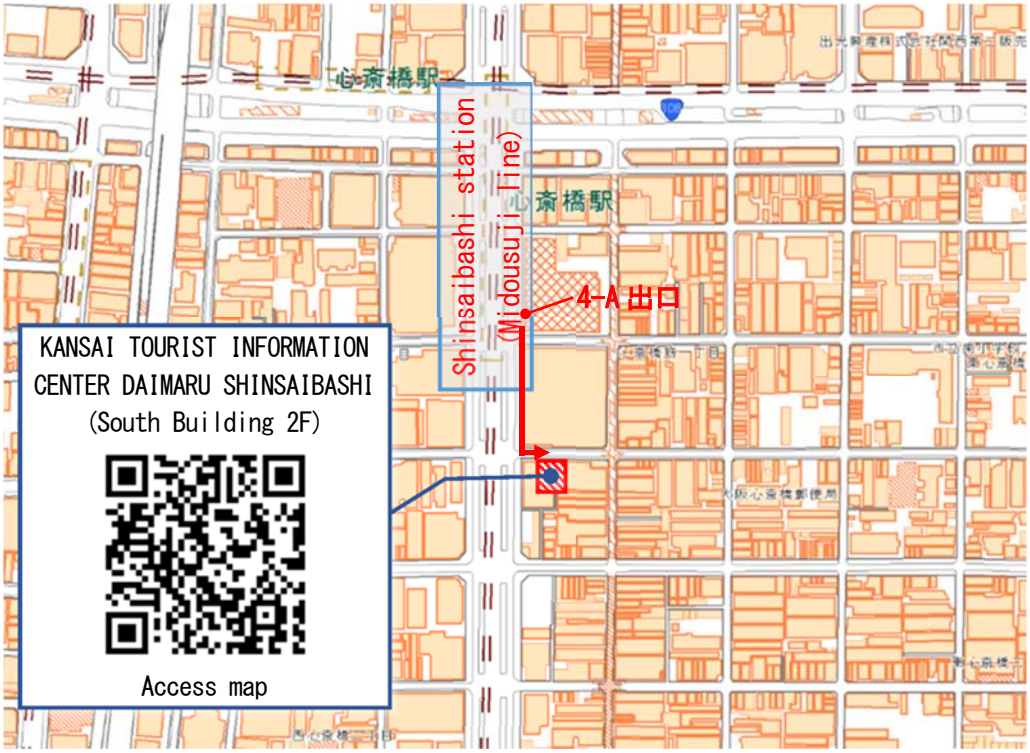
No.	17	Prefecture	Osaka Prefecture		
Information	Name	B・R (Baggage Storage & Refreshment Space)		Business Hours	8:00-20:00
	Address	Galaxy Building No.2 B1F, 3-10, Soemon-cho, Chuo-ku, Osaka-shi Osaka		Phone	+81-6-6214-5002
	Nearest Stations	Nippombashi Station (Subway Sakaisuji line) Namba Station (Subway Midosuji line)			
	Services and Charges	Japan. Hands-Free Travel Storage Delivery			
		〔Temporary Storage〕 Handbag ¥300/piece, day Traveling bag ¥500/piece, day Others ¥1,000/piece, day			
		〔Delivery〕 Not provided			
	Payment	Cash			
	Language	English			
	Insurance	Less than ¥300,000			
	Website	https://www.baggage-storage-br.com/			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平 29 情複、第 1602 号)
Service Provider	Taniken Corporation

Information on "Hands-Free Travel" Counters

Note: These contents are as of February 2018. For the latest information, check with a counter staff.

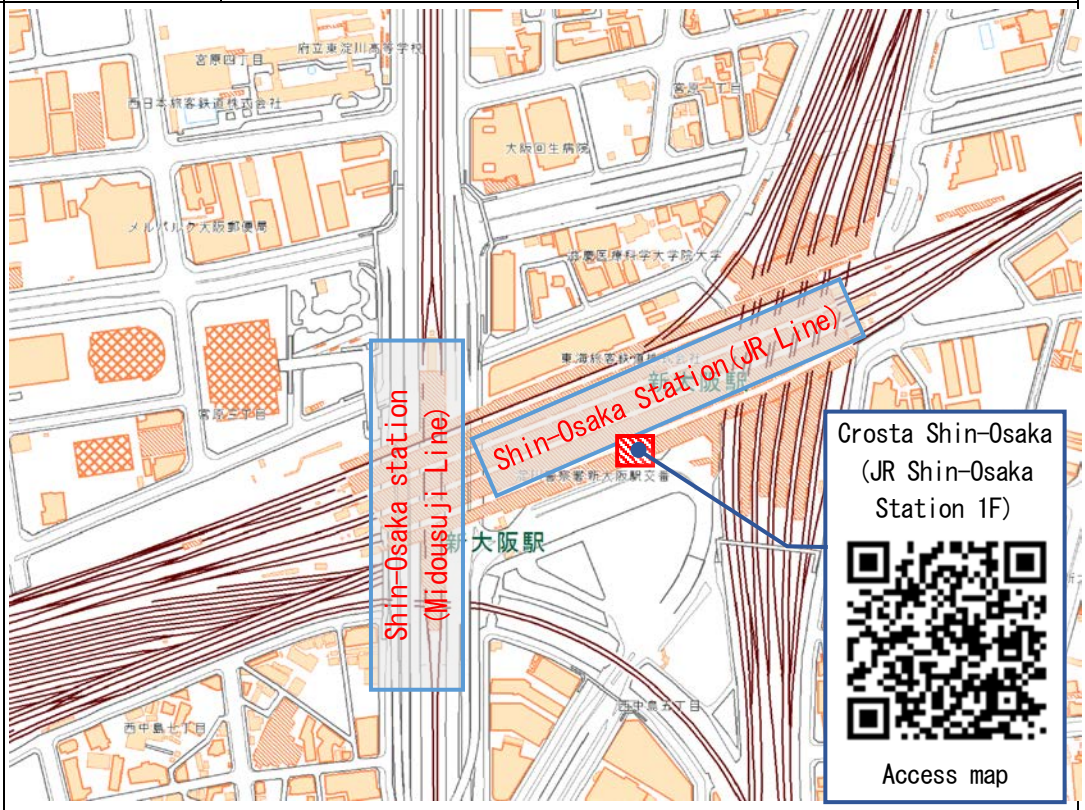
No.	20	Prefecture	Osaka Prefecture		
Information	Name	KANSAI TOURIST INFORMATION CENTER DAIMARU SHINSAIBASHI		Business Hours	10:30-21:00
	Address	Daimaru Shinsaibashi South Building 2F, 1-7-1, Shinsaibashi-suji, Chuo-ku, Osaka-shi, Osaka		Phone	+81-6-6244-7100
	Nearest Station	Shinsaibashi Station (Subway Midosuji line)			
	Services and Charges	Japan. Hands-Free Travel Storage Delivery			
		〔Temporary Storage〕 ¥500/piece, day			
		〔Delivery〕 ○Same-day delivery is available to some accommodations in Osaka-shi. (Drop-off: until 16:00) ○Domestic (Contractor: Yamato Transport Co., Ltd.) ＊The fees are based on the contractor's pricing.			
	Payment	Cash			
	Languages	English, Chinese			
	Insurance	〔Temporary Storage〕 Less than ¥50,000 〔Delivery〕 Less than ¥300,000 ＊Same-day delivery: Less than ¥50,000			
	Website	http://www.tourist-information-center.jp/kansai/en/daimaru-shinsaibashi/			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平 29 情複、第 1602 号)
Service Provider	JTB Western Japan, Corp.

JR Shin-Osaka Station Area

Information on "Hands-Free Travel" Counters

Note: These contents are as of February 2018. For the latest information, check with a counter staff.

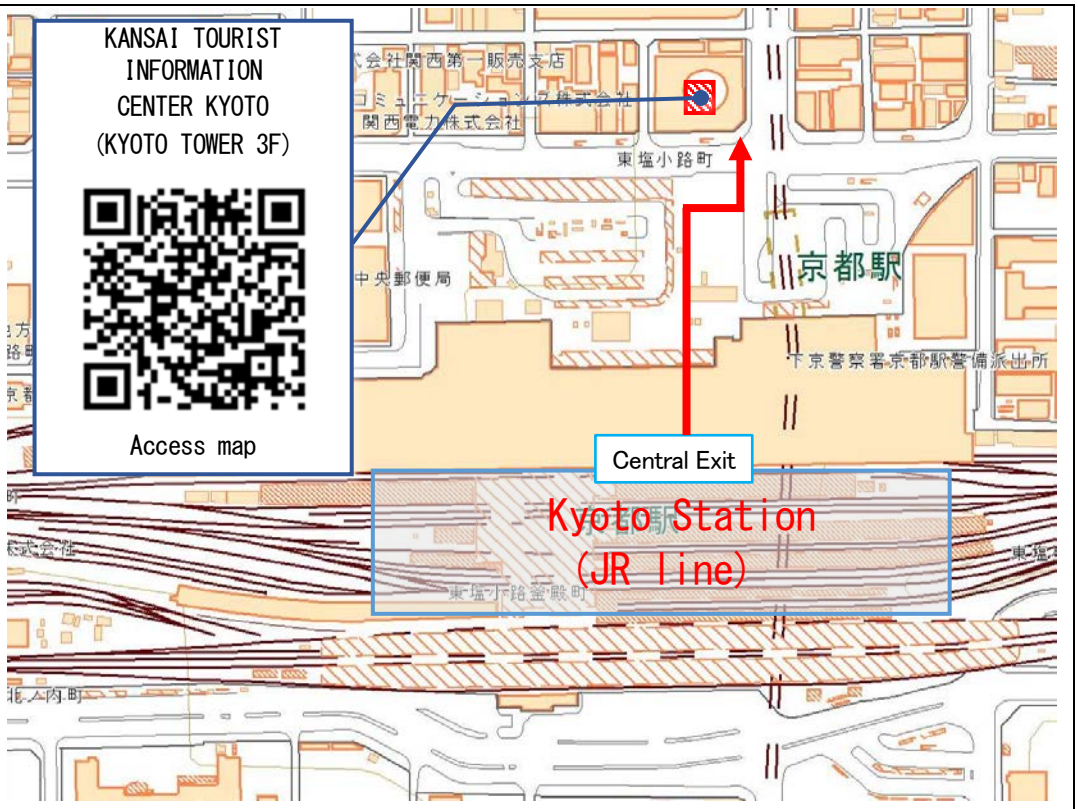
No.	24	Prefecture	Osaka Prefecture		
Information	Name	Crosta Shin-Osaka		Business Hours	9:00-20:00
	Address	JR Shin-Osaka Station 1F, 5-16-1, Nishinakajima, Yodogawa-ku, Osaka-shi, Osaka		Phone	+81-6-6302-4538
	Nearest Station	Shin-Osaka Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel Storage			
		〔Temporary Storage〕 ¥700/piece, day			
		〔Delivery〕 Not provided			
	Payment	Cash, Public Transit Smart Cards (ICOCA, Suica, TOICA, etc.)			
	Languages	English, Chinese, Korean			
	Insurance	Less than ¥100,000			
	Website	None			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)				
Service Provider	JR West Japan Marunix Co., Ltd.				

JR Kyoto Station Area

Information on "Hands-Free Travel" Counters

Note: These contents are as of January 2018. For the latest information, check with a counter staff.

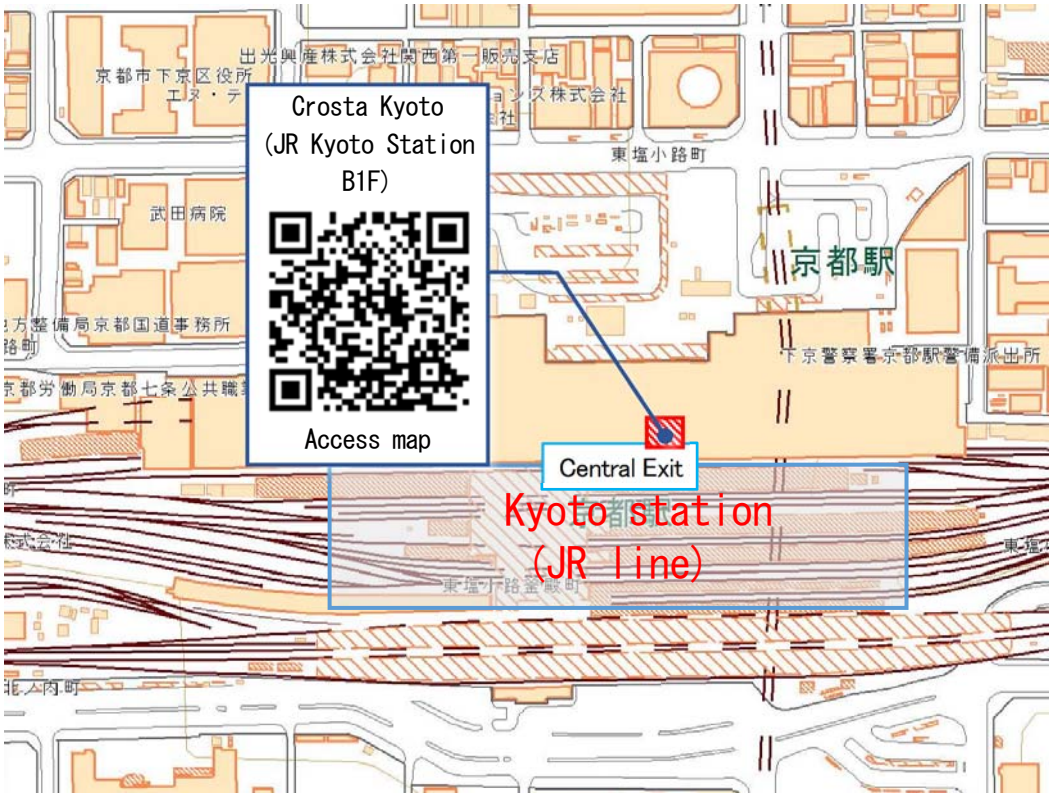
No.	26	Prefecture	Kyoto Prefecture		
Information	Name	KANSAI TOURIST INFORMATION CENTER KYOTO		Business Hours	9:00-20:00 (KTIC Kyoto: 10:00-18:00)
	Address	KYOTO TOWER 3F, 721-1, Higashi-Shiokoji-cho, Karasuma-dori Shichijo-sagaru, Shimogyo-ku, Kyoto-shi, Kyoto		Phone	+81-75-341-0280
	Nearest Station	Kyoto Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel Storage Delivery			
		〔Temporary Storage〕¥500/piece, day			
		〔Delivery〕 ○Same-day delivery is available to some accommodations in Kyoto-shi, Otsu-shi and Osaka-shi. (Drop-off: until 14:00) ○Domestic (Contractor: Yamato Transport Co., Ltd.) ○Outbound (Contractor: Art Carriage Co., Ltd.) ＊The fees are based on the contractors' pricing.			
	Payment	Cash			
	Language	English			
	Insurance	〔Temporary Storage〕Less than ¥50,000 〔Delivery〕Less than ¥300,000 ＊Same-day delivery: Less than ¥50,000			
	Website	http://www.tourist-information-center.jp/kansai/en/kyoto/			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)
Service Provider	JTB Western Japan, Corp.

Information on "Hands-Free Travel" Counters

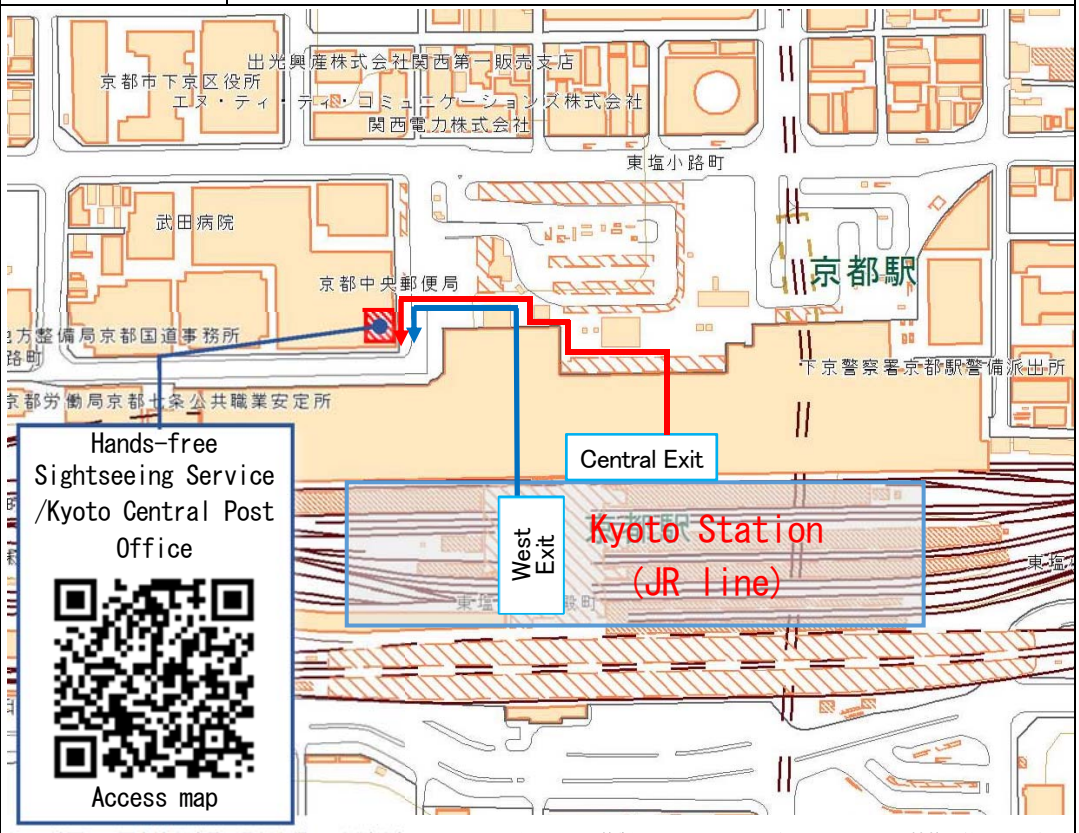
Note: These contents are as of February 2018. For the latest information, check with a counter staff.

No.	27	Prefecture	Kyoto Prefecture		
Information	Name	Crosta Kyoto		Business Hours	8:00-20:00
	Address	JR Kyoto Station B1F, Higashi-Shiokoji-cho, Karasuma-dori Shiokoji-sagaru, Shimogyo-ku, Kyoto-shi, Kyoto		Phone	+81-75-352-5437
	Nearest Station	Kyoto Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel			
		〔Temporary Storage〕 ¥700/piece, day			
		〔Delivery〕 ○Same-day delivery is available to some accommodations in Kyoto-shi (Drop-off: until 14:00) and to JR Kansai Airport Station (Drop-off: until 12:00). ○Domestic (Home-delivery service) (Contractor: Yamato Transport Co., Ltd.) * The fees are based on the contractor's pricing.			
	Payment	Cash, Public Transit Smart Cards (ICOCA, Suica, TOICA, etc.)			
	Languages	English, Chinese, Korean			
	Insurance	〔Temporary Storage〕 Less than ¥100,000 〔Delivery〕 Same-day delivery: Less than ¥100,000 Home-delivery service: Less than ¥300,000 (based on the contractor's terms and conditions)			
	Website	http://carry-s.com/			

Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)
Service Provider	JR West Japan Marunix Co., Ltd.

Information on "Hands-Free Travel" Counters

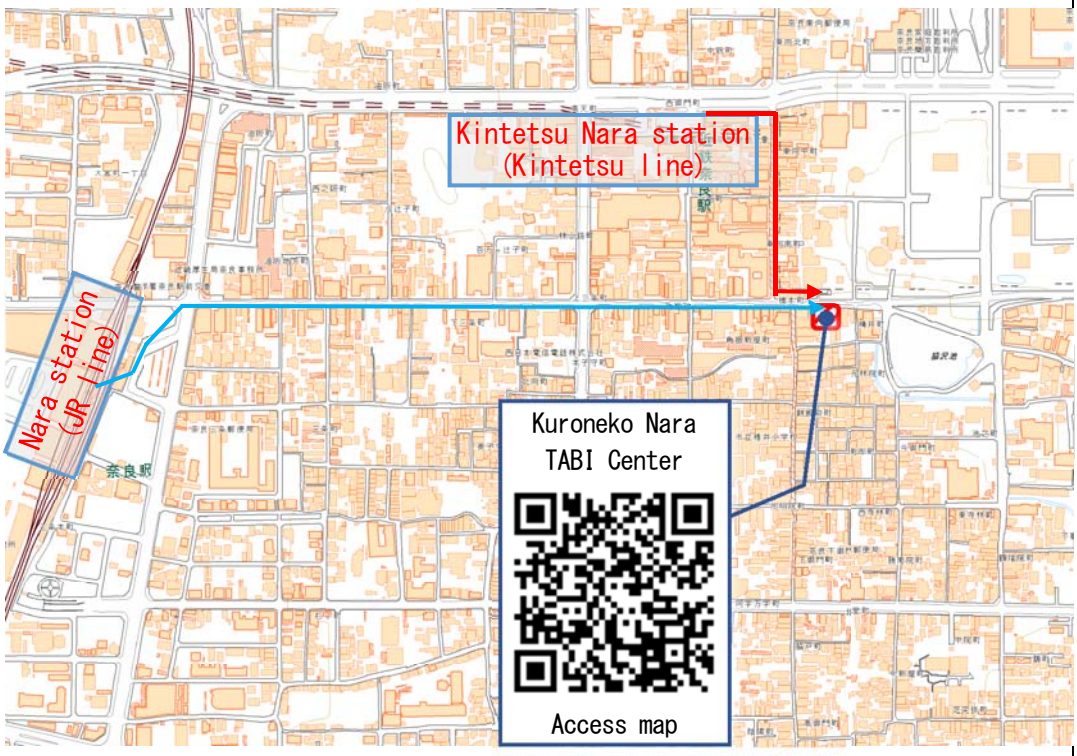
Note: These contents are as of February 2018. For the latest information, check with a counter staff.

No.	29	Prefecture	Kyoto Prefecture		
Information	Name	Hands-free Sightseeing Service /Kyoto Central Post Office		Business Hours	9:00-18:00
	Address	843-12, Higashi-Shiokoji-cho, Shimogyo-ku, Kyoto-shi, Kyoto		Phone	+81-75-365-2473
	Nearest Station	Kyoto Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel			
		〔Temporary Storage〕 ¥600/piece, day (Pick-up: until 19:00)			
		〔Delivery〕 ○Same-day delivery is available to some accommodations in Kyoto-shi. ¥1,500/piece (Drop-off: until 12:00)			
	Payment	Cash			
	Languages	English, Chinese			
	Insurance	Less than ¥300,000			
	Website	http://www.post.japanpost.jp/service/hands-free/index_en.html			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)				
Service Provider	Japan Post Co., Ltd.				

Kintetsu Nara Station Area

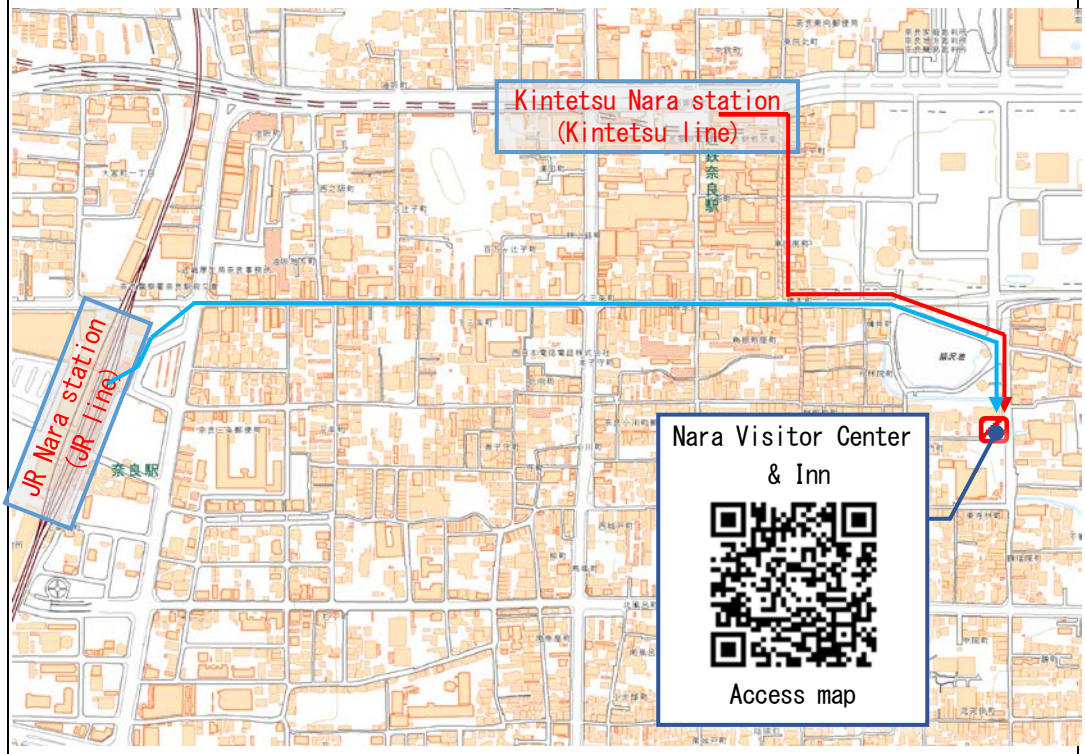
Information on "Hands-Free Travel" Counters

Note: These contents are as of February 2018. For the latest information, check with a counter staff.

No.	38	Prefecture	Nara Prefecture		
Information	Name	Kuroneko Nara TABI Center		Business Hours	9:30-18:00 (sometimes closes early)
	Address	14, Tarui-cho, Nara-shi, Nara		Phone	+81-742-21-6004
	Nearest Stations	Kintetsu Nara Station (Kintetsu Railway) Nara Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel			
		〔Temporary Storage〕 ¥500/piece (three days maximum)			
		〔Delivery〕 〇Domestic ＊ The fees are based on the Yamato Transport Co., Ltd.'s pricing.			
	Payment	〔Temporary Storage〕 Cash 〔Delivery〕 Cash, Electronic money			
	Language	English			
	Insurance	Less than ¥300,000			
	Website	http://www.global-yamato.com/en/hands-free-travel/facilities/nara_kintetsu_station.html			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)				
Service Provider	Yamato Transport Co., Ltd.				

Information on "Hands-Free Travel" Counters

Note: These contents are as of January 2018. For the latest information, check with a counter staff.

No.	40	Prefecture	Nara Prefecture		
Information	Name	Nara Visitor Center & Inn		Business Hours	8:00-20:00
	Address	3 Ikeno-cho, Nara-shi, Nara		Phone	+81-742-81-7461
	Nearest Stations	Kintetsu-Nara Station (Kintetsu line) Nara Station (JR line)			
	Services and Charges	Japan. Hands-Free Travel Storage			
		〔Temporary Storage〕 Free of charge * Within three items per person			
		〔Delivery〕 Not provided			
	Payment	For free			
	Languages	English, Chinese			
	Insurance	Less than ¥50,000			
	Website	https://www.sarusawa.nara.jp/			
Map	 この地図は、国土地理院長の承認を得て、同院発行の電子地形図(タイル)を複製したものである。(承認番号　平29情複、第1602号)				
Service Provider	Nara Prefecture				