

Catalogue of Consultation Services for Foreign Residents **[Consultation (Prefectural Level)]** (for foreigners who have trouble speaking and reading Japanese)

| Consultation Information | Supported Languages | Name of Organization/Consultation Center | Consultation Method & Important Points | Business Hours |
|--|---|--|---|--|
| Lifestyle consultations for foreign residents living in Tokushima and tourist information for foreign travelers visiting Tokushima | English, Chinese, Korean, Vietnamese, Indonesian, Thai, Malaysian, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Sinhalese, Portuguese, Spanish, French, German, Italian, Russian, Bengali, Hindi | Tokushima International Strategies Center (Tokushima Prefectural International Exchange Association, TOPIA) 088-656-3312 (Comprehensive Multilingual Consultation Service for Foreign Residents) | Face to Face Consultation Tokushima Station: 6th floor of the Tokushima Clement Plaza Phone Consultation 088-656-3312 088-656-3313 (Three or four-way calls including a multilingual consultation staff or telephone interpretation system interpreter are possible) | Daily 10:00-18:00 |
| Consultations concerning consumer-related troubles for foreigners living in Tokushima | 21 Languages including English, Chinese, and Vietnamese available through the Tokushima International Strategies Center | Tokushima Consumer Affairs Center 088-623-0110 | Phone Consultation available through the Tokushima Multilingual Consultation Service (088-656-3312, 088-656-3313). Allows for a four-way conversation with an interpreter. Face to Face Consultation Tokushima City, Amico East Building 7th Floor | Weekdays (Except Wednesday) : 10:00-18:00 Weekends:10:00-16:00 Closed on Holidays |
| Consultations regarding domestic violence and divorce | English (Upon request) | Central Consultation Center for Children and Women 088-652-5503 | Face to Face Consultation Phone and email consultations are not available | Weekdays: 10:00-15:00 |

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| Consultation for foreigners regarding job placement | 21 languages including English, Chinese, and Vietnamese | Foreigner Job Placement Consultation Service at Tokushima Sudachi-kun Hello Work 088-622-2212 | <p>Face to Face Consultation Tokushima-shi, Minamisuehirocho 23-64 Chuo-Technoschool, Rokin Hall</p> <p>Phone Consultation: 088-622-2212 E-mail Consultation: sudachikunhw@mail.pref.tokushima.jp ※In the case of multilingual consultations, a 4-way interpretation system through the Tokushima International Strategies Center (088-656-3312) will be used</p> | Weekdays: 09:00-17:00 (excluding Holdidays) |
| Labor consultation for foreign laborers living in Tokushima | 21 languages including English, Chinese, and Vietnamese | Consultation Sercive for foreign laborers (Council for the well-being of workers in Tokushima) 0120-258387 | <p>Face to Face Consultation Tokushima Prefectural Labor and Welfare Hall, 2nd floor</p> <p>Phone consultation 0120-258387 In the case of multilingual consultations, a 4-way interpretation system through the Tokushima International Strategies Center (088-656-3312) will be used</p> | Every Wednesday 13:00-17:00 (except on New Year Holidays) |

Warning: Organizations that are open for consultation outside of weekdays will still be closed at the end of the year and during the New Year's holiday. (Phone & Face to Face Consultation)