

Catalogue of Consultation Services for Foreign Residents **【Tourism】** (for foreigners who have trouble speaking and reading Japanese)

Consultation Genres	Consultation Information	Supported Languages	Name of Organization/Consultation Center	Consultation Method & Important Points	Business Hours
<p>Consultation Level (Prefectural)</p> <p>Lifestyle Tourism Other</p>	<p>Lifestyle consultations for foreign residents living in Tokushima and tourist information for foreign travelers visiting Tokushima</p>	<p>English, Chinese, Korean, Vietnamese, Indonesian, Thai, Malaysian, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Sinhalese, Portuguese, Spanish, French, German, Italian, Russian, Bengali, Hindi</p>	<p>Tokushima International Strategies Center (Tokushima Prefectural International Exchange Association, TOPIA) 088-656-3312 (Comprehensive Multilingual Consultation Service for Foreign Residents)</p>	<p>Face to Face Consultation Tokushima Station: 6th floor of the Tokushima Clement Plaza</p> <p>Phone Consultation 088-656-3312 088-656-3313 (Three or four-way calls including a multilingual consultation staff or telephone interpretation system interpreter are possible)</p>	<p>Daily 10:00-18:00</p>
<p>Consultation Level (Local Level: Tokushima City)</p> <p>Lifestyle Tourism</p>	<p>Lifestyle consultation and tourist information</p>	<p>English</p>	<p>Tokushima International Association 088-622-6066</p>	<p>Face to Face Consultation Tokushima-shi, Shinkura-cho, 1-88 Shinkura Government Building, 2nd floor</p> <p>Phone Consultation 088-622-6066</p> <p>Email Consultation (English only) info@tia81.com</p>	<p>Weekdays:10:00-18:00 Emails are accepted 365 days a year, however, responses are limited to weekdays</p>

Consultation Genres	Consultation Information	Supported Languages	Name of Organization/Consultation Center	Consultation Method & Important Points	Business Hours
<p>Consultation Level (Local Level: Naruto City)</p> <p>Lifestyle Tourism</p>	<p>Lifestyle consultation for foreign residents living in Naruto and tourist information for foreign travelers visiting Naruto</p>	<p>German Chinese</p>	<p>German House Naruto (German) 088-679-9110</p> <p>Naruto City Culture and Exchange Promotion Division (Chinese) 088-684-1150</p>	<p>Phone Consultation 088-679-9110 (German) 088-684-1150 (Chinese)</p> <p>Email Consultation doitukan@city.naruto.i-tokushima.jp (German) bunkakoryu@city.naruto.i-tokushima.jp (Chinese)</p> <p>If you are interested in face to face consultation, please contact us through the above mentioned phone numbers or email addresses beforehand.</p>	<p>Weekdays: 9:15 - 17:15 Emails are accepted 365 days a year, however, responses are limited to weekdays</p>
<p>Consultation Level (Local Level: Miyoshi City)</p> <p>Tourism</p>	<p>Tourism information for foreign tourists visiting Miyoshi</p>	<p>English</p>	<p>Miyoshi City Tourist Information Center 0883-76-0877</p>	<p>Face to Face Consultation Miyoshi-shi, Ikeda-cho, Sarada 1810-18</p> <p>Phone Consultation 0883-76-0877</p>	<p>9:00-18:00 (including weekends and national holidays)</p>
<p>Consultation Level (Local Level: Katsuura Town)</p> <p>Lifestyle Tourism</p>	<p>(Town) All municipal administration matters (Consultation information will be conveyed to the appropriate division)</p> <p>Tourism information about Katsura for foreigners.</p>	<p>English, Chinese, Vietnamese</p>	<p>Katsuura Town Planning and Exchange Division 0885-42-2552</p>	<p>Phone consultations are not available</p> <p>If you would like to have a face to face consultation, please contact the Tokushima International Strategies Center (088-656-3312) first and tell them the details of your consultation request.</p> <p>Email Consultation (Tourism questions only/English only) kouryu@town.katsuura.i-tokushima.jp</p>	<p>Weekdays: 8:30-17:15 Emails are accepted 365 days a year, however, responses are limited to weekdays</p>

Consultation Genres	Consultation Information	Supported Languages	Name of Organization/Consultation Center	Consultation Method & Important Points	Business Hours
<p>Consultation Level (Local Level: Kamiita Town)</p> <p>Lifestyle Tourism</p>	(Town) All municipal administration matters (life, tourism)	74 Languages including English, Chinese, Vietnamese (electronic translation device)	Kamiita Town Planning and Disaster Preparedness Division 088-694-6824	<p>Phone consultations are not available</p> <p>Face to Face Consultation only Consultation is provided with the help of an electronic translation device</p>	Weekdays: 8:30-17:15
<p>Consultation Level (Local Level: Tsurugi Town)</p> <p>Lifestyle Tourism</p>	Lifestyle consultation for foreign residents living in Tsurugi and tourist information for foreign tourists visiting Tsurugi	English	Tsurugi Town Board of Education, Life Learning Division 0883-62-2331	<p>Phone Consultation 0883-62-2331</p> <p>Email consultation (English) syougai@tsurugi.i-tokushima.jp</p>	Weekdays: 8:30-17:15
<p>Consultation Level (Local Level: Higashi Miyoshi Town)</p> <p>Lifestyle</p>	(Town) All municipal administration matters (Consultation information will be conveyed to the appropriate division)	English, Chinese, Vietnamese	Higashi Miyoshi Town General Affairs Division 0883-82-6303	<p>Phone consultations are not available</p> <p>If you would like to have a face to face consultation, please contact the Tokushima International Strategies Center (088-656-3312) first and tell them the details of your consultation request.</p>	Weekdays: 8:30-17:15
<p>Consultation Level (National)</p> <p>Law, Human Rights, Women's Issues</p>	Information regarding the legal system and consultation services in Japan	English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Indonesian, Tagalog, Nepalese, Thai	Japan Legal Support Center Tokushima Office (Hou Terasu Tokushima)	<p>Hou Terasu Multilingual Information Service:</p> <p>Phone Consultation (three-way call between the consultant, an interpreter, and the Hou Terasu Regional Office) 0570-078377</p>	Weekdays: 9:00-17:00

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<p>Consultation Level (National)</p> <p>Lifestyle</p>	Provides various information regarding pensions	English, Chinese, Korean, Portuguese, Spanish, Tagalog, Vietnamese, Indonesian, Thai, Nepalese	<p>Japan Pension Service Tokushima Northern Pension Office 088-655-0200</p> <p>Japan Pension Service Tokushima Southern Pension Office 088-652-1511</p> <p>Japan Pension Service Tokushima Awa Handa Pension Office 0883-62-5350</p>	<p>Phone consultations are not available</p> <p>Face to Face Consultations only (a reservation is necessary) Please make reservations through the Tokushima International Strategies Center (088-656-3312).</p>	Weekdays: 9:00-17:00
<p>Consultation Level (National)</p> <p>Lifestyle Other</p>	Lifestyle support for foreign students enrolled at higher education institutions in Tokushima	English (in some cases, Chinese, Korean, and Vietnamese are also possible)	<p>Tokushima Cooperation Center for Students Studying Abroad 088-656-4741 (Inside the Tokushima University International Office)</p>	<p>Phone Consultation 088-656-4741</p> <p>If you would like to have a face to face consultation, please call us beforehand.</p>	Weekdays: 9:00-17:00

Warning: Organizations that are open for consultation outside of weekdays will still be closed at the end of the year and during the New Year's holiday. (Phone & Face to Face Consultation)