

## Catalogue of Consultation Services for Foreign Residents [Other] (for foreigners who have trouble speaking and reading Japanese)

Consultation Information	Supported Languages	Name of Organization/Consultation Center	Consultation Method & Important Points	Business Hours
Lifestyle consultations for foreign residents living in Tokushima and tourist information for foreign travelers visiting Tokushima	English, Chinese, Korean, Vietnamese, Indonesian, Thai, Malaysian, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Sinhalese, Portuguese, Spanish, French, German, Italian, Russian, Bengali, Hindi	Tokushima International Strategies Center (Tokushima Prefectural International Exchange Association, TOPIA) 088-656-3312 (Comprehensive Multilingual Consultation Service for Foreign Residents)	Face to Face Consultation Tokushima Station: 6th floor of the Tokushima Clement Plaza  Phone Consultation 088-656-3312 088-656-3313 (Three or four-way calls including a multilingual consultation staff or telephone interpretation system interpreter are possible)	Daily 10:00-18:00
Deals with complaints, opinions, and requests regarding public offices	English, Chinese, Vietnamese (For in-person consultations, interpretation is possible through the International Exchange Association)	Tokushima Administrative Inspection and Administrative Counseling Center (Kikumimi Tokushima) 088-654-1531	Email Consultation (English only) kikumimi.japan@soumu.go.jp  Phone consultations are not available  If you would like to visit us for consultation, please contact us by email or through the Tokushima International Strategies Center beforehand	Weekdays: 8:30-17:15 Emails are accepted 365 days a year, however, responses are limited to weekdays
Lifestyle support for foreign students enrolled at higher education institutions in Tokushima	English (in some cases, Chinese, Korean, and Vietnamese are also possible)	Tokushima Cooperation Center for Students Studying Abroad 088-656-4741 (Inside the Tokushima University International Office)	Phone Consultation 088-656-4741  If you would like to have a face to face consultation, please call us beforehand.	Weekdays: 9:00-17:00

**Warning: Organizations that are open for consultation outside of weekdays will still be closed at the end of the year and during the New Year's holiday. (Phone & Face to Face Consultation)**