

# **Existing Practices against Disinformation (EPaD)**

In the Ministerial Declaration of the G7 Digital and Tech Ministers' Meeting held on April 29-30, 2023, we recognized "the importance of actions taken by a wide range of stakeholders, including social media platforms, civil society, the internet technical community, and academia, to address online information manipulation and interference and disinformation while respecting human rights, in particular the right to freedom of expression." Also, the Declaration stated: "We plan to collaborate in gathering and compiling existing practices by various stakeholders to address online disinformation as Existing Practices against Disinformation (EPaD), and we intend to publicize and present this report at the UN IGF 2023 in Kyoto." We are pleased with the publication of this EPaD, and it is expected to be referred to when tackling online disinformation.

# **Canada**

### **Civil Society**

- Established in, CIVIX provides authentic learning opportunities to help millions of schoolaged youth develop the habits of active and informed citizenship. The CTRL-F initiative, developed by CIVIX, is an evidence-based lateral reading program designed for students aged between 11-18 years old where students learn three core lateral reading strategies and apply these strategies to authentic online examples. A mounting body of evidence shows that individuals' ability to evaluate online information and identify mis- and disinformation improves dramatically if they are taught the skills of lateral reading, a term describing the process of opening a new tab and conducting quick searches to learn more about a source or claim. These skills are meant to replace commonly taught, but ultimately ineffective, digital literacy techniques that emphasize superficial signals of authority (e.g. checking the domain, looking for typos, reading a site's "About" page, etc.). Research confirms that CTRL-F substantially improves students' ability to verify sources and claims.
- Capacity-building for educators: CIVIX's experience working closely with educators thought
  them that teacher training and capacity-building is essential for the proper implementation
  of effective digital literacy programs. Much of this is new for teachers, and many evidencebased best practices run counter to commonly-taught methods. As such, teachers require



hand-on workshops to become familiar with the resources and also benefit from expert panels to help frame the problem of false and misleading information and its impact on democracy.

# Social Media Platforms

Reporting Platforms: Young Canadians Evaluate Efforts to Counter Disinformation: In 2023, MediaSmarts facilitated online focus groups with youth ages 16 to 29 to examine and assess reporting processes on popular apps (Instagram, TikTok, Twitter, and YouTube). This research examines how young Canadians feel about current efforts to counter misinformation and disinformation online and what solutions they have regarding the problems and concerns they experience while navigating online information ecosystems and communities. Overall, youth expressed a lack of trust and confidence in the ability of platforms to counter misinformation and disinformation and to keep them informed and safe online. Participants emphasized that users are not provided with meaningful opportunities to engage with platforms to prevent and address misinformation and disinformation, and they felt platforms must make design changes that prioritize values of accuracy, transparency, trust, responsibility, and safety.

# Research Entities

- Know it Or Not! (2022): In collaboration with Digital Public Square (DSP), MediaSmarts
  developed a series of lesson plans designed to integrate DPS' Know it Or Not! Tool, which
  had previously been used with general audiences, into Canadian classrooms. Along with
  the gamified instruction of the tool, the lessons teach students what scientific consensus is
  and how it can change, the relationship between correlation and causation, and how science
  news articles are written.
- Leveraging Digital Tools to Increase Vaccine Adoption: From 2021 to 2023, Digital Public Square (DPS) advanced a program to engage more than 150,000 Canadians to address COVID-19 vaccine hesitancy driven by mis and disinformation. The program was focused on delivering engagement that improved knowledge, increased confidence in vaccines, and the intent to vaccinate. A randomized controlled trial with +4000 participants showed that information delivered through the engagement platform, when compared to a blog and no information control group, was significantly more likely to improve the three outcome measures. Significant impact on participants' knowledge retention was maintained, even one month post intervention.
- Strengthening Resilience of Civil Society to Online Disinformation: Working with civil society partners in 5 countries in Asia, Africa and Latin America, Digital Public Square (DPS) is using its standard approach to build on a successful pilot project to help civil society organizations (SCOs) develop the capacity to identify, analyze and counter foreign sponsored disinformation. As well as vertical knowledge sharing between DPS and CSO partners, horizontal knowledge sharing between the partners is also successfully promoted. See the latest product from one of our partner countries <a href="https://getitrightnigeria.com">https://getitrightnigeria.com</a>
- Building Resilience to Mis/Dis/Mal-information about the Ukraine Crisis among Communities in Canada: In 2022-2023, Digital Public Square (DPS) advanced a program that engaged more than 100,000 Canadians to build resilience against Russian Ukraine-



- related disinformation. A randomized control trial to assess the efficacy of the engagement platform demonstrated a 256% improvement in knowledge scores over a control group. Recommendations included the need for enhanced intergovernmental coordination, support for civil society, schools and researchers, and real time monitoring systems.
- Promoting Ethnic and Religious Tolerance in Myanmar: In Myanmar, Digital Public Square (DPS) is advancing a program that has engaged more than 800,000 people to promote religious and ethnic tolerance by correcting misconceptions about world religions. A randomized controlled trial has demonstrated that those who engaged with the engagement platform reported higher willingness to interact with religious and ethnic minorities and higher support for the right to protection of minorities. See one of several gamified products released in this project: <a href="https://maunghmangyi.com">https://maunghmangyi.com</a>.
- Digital Public Square (DPS) has developed a standard approach that involves monitoring, mapping and analyzing a specific online environment as the basis for the development of a custom-made engagement tool to build resilience to mis and disinformation. This process, and DPS' engagement tools have demonstrated statistically significant effects on a repeated basis at reducing the harm caused by mis and disinformation in multiple countries around the world.

#### Government

- Digital Citizen Contribution Program (DCCP): Canadians themselves can be the best line of defense in our efforts to fight mis- and disinformation. The program works through third party organizations undertaking research and carrying out learning activities, such as public awareness tools and online workshops, to help Canadians become more resilient and think critically about the information they consume and share online. These projects reach Canadians on a national and local scale, online and offline, in minority communities, in both official languages and in Indigenous communities.
- From Access to Engagement: Building a Digital Media Literacy Strategy for Canada (2022): With funding from the Department of Canadian Heritage, MediaSmarts hosted a symposium that brought together key stakeholders and community partners from across Canada who share an interest in developing and implementing a national digital media literacy strategy. They also conducted an environmental scan of existing national and international digital media literacy strategies and interviews with key informants from Canada and international jurisdictions about their experiences working on digital media literacy frameworks. This project confirms the need for a commitment from the federal government to support the development, implementation and evaluation of a national digital media literacy strategy through appropriate investments in the community and ongoing engagement that fosters collaboration and innovation. A national strategy will provide experts, advocates and service providers in the digital media literacy field with a unified but flexible approach for preventing and responding to online harms (such as misinformation and disinformation) through education and critical skills development.
- Canadian Digital Media Research Network The Government of Canada has funded a new partnership (\$5.5 million investment) with civil society to help combat misinformation and



disinformation and strengthen the capacity of civil society partners to counter disinformation. Funding for the Canadian Digital Media Research Network will help Canadians become more resilient and think critically about the information they consume online. This will enable Canadians to have a greater awareness of the information ecosystem, including by identifying foreign interference and mis- and disinformation narratives, and will support strategies for Canadian's digital literacy.

- Canada leads the G7 Rapid Response Mechanism (G7 RRM), established at the Charlevoix Summit in 2018, to bolster G7 collaboration to identify and respond to foreign threats to democracy, including disinformation. We leverage the G7 RRM for real-time information exchange and through new Working Groups established in 2023: on collective response, on sub-national interference and on transnational repression issues where disinformation and foreign information manipulation and interference play a significant role. During the Ukraine crisis, G7 RRM supported a GAC-funded pilot project with the Carnegie Endowment for International Peace on a multi-stakeholder crisis network comprised of G7 governments, social media platforms and civil society partners to tackle Russian disinformation and support the integrity of the Ukrainian information environment.
- Diplomatic Engagement Strategy: GAC developed a Diplomatic Engagement Plan to sustain and increase international alignment on supporting Ukraine and condemning the invasion. This plan builds the need to counter disinformation within diplomatic environments, including UNGA, for example. The team links policy, strategic thinking, and engagement strategies – which are all broader necessities to counter Russian disinformation most effectively.
- Building Through Programming: In March 2022, the Prime Minister announced \$3M in new funding to counter Russian disinformation. In line with this announcement, approximately \$3.8M in new programming with experienced partners is now underway to build the strategic communication capacity of the Ukrainian government and civil society and to build the resilience of Ukrainians to disinformation. Canada is also providing a \$15M to the multi-donor Partnership Fund for a Resilient Ukraine, which includes support to enhance strategic communications, counter disinformation, strengthen community resilience, and improve civilian protection.
- Government of Canada's core policy on disinformation is found within the Plan to Protect
   <u>Canada's Democracy</u>, which aims to enhance digital literacy, combat foreign interference,
   and safeguard Canada's federal elections. The government recently launched the an
   <u>Online Disinformation</u> webpage to explain Canada's policy response to disinformation, and
   a page to counteract Russian Invasion of Ukraine disinformation.
- Protecting Democracy Unit- The Government of Canada has stood up a unit within the Privy
  Council Office to coordinate, develop, and implement Canadian government-wide
  measures designed to combat disinformation and protect our democratic institutions and
  processes, including developing a whole-of-society approach to protecting Canada's
  democracy, implementation of a counter disinformation toolkit, and training for



Parliamentarians and public servants on misinformation and disinformation. The unit also facilitates interdepartmental collaboration and information sharing and helps to align strategies, research, and action among relevant stakeholders; and works to help refocus research and analysis to better understand the impacts of disinformation and to engage with experts and civil society to inform the development of policies.

- Digital Citizen Contribution Program: Since January 2020, the Government of Canada's DCCP has provided over \$21 million to The Digital Citizen Contribution Program. There have been three calls for proposals since 2018, with a fourth underway now. Government supports the priorities of the Digital Citizen Initiative by providing time-limited financial assistance for research and citizen-focused activities. The Program aims to support democracy and social inclusion in Canada by enhancing and/or supporting efforts to counter online disinformation and other online harms and threats
- From Access to Engagement: Building a Digital Media Literacy Strategy for Canada (2022): With funding from the Department of Canadian Heritage, MediaSmarts hosted a symposium that brought together key stakeholders and community partners from across Canada who share an interest in developing and implementing a national digital media literacy strategy. They also conducted an environmental scan of existing national and international digital media literacy strategies and interviews with key informants from Canada and international jurisdictions about their experiences working on digital media literacy frameworks. This project confirms the need for a commitment from the federal government to support the development, implementation and evaluation of a national digital media literacy strategy through appropriate investments in the community and ongoing engagement that fosters collaboration and innovation. A national strategy will provide experts, advocates and service providers in the digital media literacy field with a unified but flexible approach for preventing and responding to online harms (such as misinformation and disinformation) through education and critical skills development.
- Canada led the establishment of the G7 Rapid Response Mechanism as a coordinated effort with Canada's allies to confront the threat of disinformation and protect G7 democracies from foreign threats. Since its establishment, the program has played a key role in detecting and identifying foreign interference and state-sponsored disinformation against democracies and also in monitoring federal elections in Canada.
- Global Declaration on Information Integrity Online: Canada and the Netherlands are working to develop and launch a Global Declaration on Information Integrity Online that establishes a set of high-level international commitments to serve as a framework and guide for governments to uphold information integrity online, including government expectations of industry actions. The Declaration will draw from existing research, policy, and principles on safeguarding the information ecosystem to establish a set of high-level international commitments by states. It will constitute a concrete step towards the development of international norms for addressing information integrity online that is rooted in democratic values. The Declaration was first announced by the two Ministers at the 2022 United



- Nations General Assembly (UNGA) High Level Week side event Upholding Democracy and Human Rights in the Face of Disinformation. It is expected to be launched in the fall of 2023, with the aim to secure a large number of committed States signing on.
- Canada, Latvia, and the Alliance for Securing Democracy co-led the Summit for Democracy Cohort on Information Integrity. This Cohort aimed to discuss, highlight, and amplify best practices on strengthening a healthy information ecosystem and information integrity while reinforcing democracy and respect for human rights, including through resilience to disinformation. The cohort had four working groups: taxonomy, literacy, international cooperation on resilience to disinformation, and political micro-targeting in the Global South. The working groups fed into a final deliverable that highlighted their respective issue areas, provided a mapping of existing initiatives, and presented high-level policy recommendations in time for the second Summit for Democracy in 2023.

# EU

## **Civil Society**

- Collaborate with industry to develop open source tools to tackle disinformation
- Awareness-raising on disinformation around critical events, including elections and public emergencies
- Research on the effectiveness of online services' efforts to tackle disinformation
- Strategic communications, including pre-bunking and de-bunking, around public policy matters
- Fact-checking activities
- Participation in structured dialogues and for a with other stakeholders, including governments and online services
- Participation in structured dialogues with governments, online platforms and other stakeholders
- Research on the effectiveness of measures by platforms to counter disinformation
- Independent scrutiny of the transparency of political advertising

# Social Media Platform

- Support to educators and civil society in the development of media literacy materials and training
- Awareness-raising on disinformation around critical events, including elections and public emergencies
- Design services that are robust against malicious activity aiming at spreading disinformation
- Actions to empower users to assess information sources and identify disinformation (e.g., labelling or demotion of content debunked as false by fact-checkers)
- Detection of disinformation campaigns
- Policies and controls to demonetize disinformation spread through online advertising system
- Policies and controls to prevent manipulative behaviors by malicious actors (e.g., fake accounts, deep fake content



- Supporting fact-checkers and integrating their work into platform services, including e.g. through the labelling and downranking of content determined to be patently false
- Providing transparency around political advertising, including labeling, user-facing contextual information and the establishment of repositories of political ads
- Improving large platforms' accountability through the Digital Services Act's (DSA) newly created legal due diligence requirements
- Participation in structured dialogues with governments, civil society and other stakeholders

# Research

**Entities** 

- · Researching the evolution of disinformation phenomena
- Advancing scientific understanding of cognitive and societal impact of disinformation
- · Mapping clusters of disinformation
- · Actions to empower the research community through e.g., access to platform data
- Research on effectiveness of platform actions
- Research on effectiveness of policy responses
- Participation in structured dialogues with governments, online platforms and other stakeholders to provide expert input

#### Government

- Support to educators and civil society in the development of media literacy materials and training
- Awareness-raising on disinformation around critical events, including elections and public emergencies
- Support to research and innovation projects on disinformation
- Strengthening situational awareness on Foreign Interference and Manipulation of Information (FIMI) by working on developing a common framework and methodology for the systematic collection of evidence of FIMI incidents for example with EU MS in dedicated forum (in the EU's Rapid Alert System active since 2019) or with international partners as for example in the G7 RRM, with the US in the Trade and Technology Council and with NATO.
- Supporting and enhancing the threat analysis by civil society and academia by creating a common information sharing and analysis centre/community (ISAC) on FIMI.
- Raising awareness of Russia's and China's information manipulation activities via the EUvsDisinfo project (website and social media accounts) on a daily basis, including with the "LEARN" dedicated webpage, explaining the mechanisms, tactics, common narratives and actors behind disinformation and information manipulation, and also by providing capacity building to civil society organizations, fact-checkers and journalists.
- Publication of the 1st EEAS Report on FIMI threats as well as an annual Report about the work of EEAS StratCom on FIMI.
- Provide strategic communications support to EU Delegations and Security Common Security and Defense Policy missions and operations on the ground, including by providing situational awareness of the concerned Missions and Operations on FIMI actors and their tactics and techniques, as well as on building capacity and increasing expertise at mission level, as a long-term strategy. This is complemented by regular training sessions on FIMI in



- order to increase their threat awareness.
- Strategic communications, including pre-bunking and de-bunking, around public policy matters
- Combining data analysis and media monitoring in 15 languages to identify, compile and exposes disinformation and FIMI cases via the EUvsDisinfo project
- Facilitate multi-stakeholder action and cooperation in countering disinformation, including demonetization of disinformation spread through online advertising systems, ensuring the integrity of online services against manipulative behaviors (e.g., fake accounts), empowering users, and empowering the research and fact-checking communities.
- Regulatory or co-regulatory measures to ensure transparency and platform accountability (e.g., mandatory access to data for research purposes): <u>2022 Code of Practice on</u> <u>Disinformation</u>; <u>Digital Services Act</u>
- Regulatory or co-regulatory measures requiring major large online platforms to assess and mitigate disinformation risks presented by their services: <u>2022 Code of Practice on</u> <u>Disinformation</u>; <u>Digital Services Act</u>
- Cooperating with and provide capacity building to international partners and stakeholders in order to prevent, deter and respond to FIMI threats
- Requiring or facilitating access to data for research on disinformation: <a href="2022 Code of Practice">2022 Code of Practice on Disinformation</a>; <a href="Digital Services Act">Digital Services Act</a>
- Requiring or promoting transparency around political advertising, including labeling, user-facing contextual information and the establishment of repositories of political ads; 2022
   Code of Practice on Disinformation; Commission proposal for a Regulation on the transparency and targeting of political advertising

## **France**

Social •	Strengthen the accountability of platforms by requiring platforms to analyze the systemic
Social '	
Media	risks generated by the operation of their services on the dissemination of misinformation
Platform	and to take the necessary measures to mitigate them.
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	risks generated by the operation of their services on the dissemination of misinformation
	and to take the necessary measures to mitigate them.
•	Cooperating closely with fact checkers so that they can report misinformation content and
	advertisements placed on services containing misinformation to the platform.
•	Facilitating access to non-personal and anonymized data for researchers for the purpose of
	misinformation research.
	Squeeze out monetization of misinformation via online advertising, for example via EdiPub's
	SCID initiative that allows for the tracking of ad investment across the value chain and
	creation of a common repository of rejected ads between players, implementation of white



		lists
Gov	ernment	The draft law to secure and govern the digital space is actually being discussed in
		Parliament. It will adapt the EU Digital Services Act in domestic law and will contain several
		dispositions to fight disinformation and foreign interference. Notably, it will reinforce the
		French Media regulator's ability to shut down broadcasting of foreign media under
		international sanction. It will also reinforce the regulation of deep fakes

# **Germany**

Civil Society	•	Strengthening collaboration with civil society, business and research community in events
		and designed workshops
	•	Strengthening collaboration and projects with universities
	•	Supporting projects such as "European Statistics Contest" (ESC) for young students (Age:
		14-18 years), Webinar on "common mistakes in dealing with statistics" for journalists. free
		e-learning tool Digital Enquirer Kit - All (atingi.org) for training and exchange on identifying
		misinformation as well as on finding, collecting and analyzing information online
	•	Cooperation with Google to counter disinformation before and during the elections
Social	•	The departments for public information of governmental institutions provide explanations
Media		around data on social media
Platform	•	Production of explanation videos through governmental institutions or under their
		supervision, for a better understanding of statistical concepts and their relevance for the
		society
	•	Social media channels (Twitter, Instagram) of the Federal Returning Officer around the
		elections, to give first-hand information and to avoid disinformation
Research	•	Collaboration/projects with universities (bilateral and multilateral co-operations)
Entities	•	FSO as part of the scientific society (for example as member of the German Statistical
		Society as well as member of the German Data Forum
	•	Integration of topics of official statistics in bachelor and master programs, EMOS as an
		example (https://ec.europa.eu/eurostat/de/web/european-statistical-system/-/emos-
		european-master-in-official-statistics-join-the-network-)
	•	Strengthening collaboration with civil society, business and research community
	•	Conferences, Publications
Government	•	Promoting societal resilience against disinformation through projects focusing on media
		literacy/independent journalism in partner countries with a special focus on the Baltics and
		the Western Balkans
	•	Alignment of approaches to protecting information environments by enhancing resilience
		through civic education, in particular digital and media literacy in cooperation with the
		Federal Agency for Civic Education (BpB)
	•	National and subnational level work on "Joint Federal and State Action Plan against



- Disinformation and for a Resilient Democracy"
- Bi-weekly situation report on hybrid threats including disinformation (contributions from ministries, intelligence, other agencies)
- Several products to increase societal resilience also available on various websites:
- FAQ "Disinformation related to the Russian war of aggression against Ukraine" (in different languages)
- One-pager "Fighting disinformation together" (in different languages)
- Information sheet in simple language "We fight together against false information"
- Pro-active communication, i.e. accurate, consistent and reliable information is critical, especially for governments. Strengthening inter-ministerial exchange of information, for example Task Force RUS / UKR meets weekly to exchange information
- Strengthening Germany's active communication globally, by enabling our missions abroad to communicate faster and more effectively
- Monitoring debates in social media to identify foreign information manipulation and interference campaigns from external actors at an early stage.
- Regular exchange with international partners, e.g. EU Rapid Alert System, G7, NATO,
   OECD
- Addressing hybrid threats including disinformation at the subnational level by establishing cross-sectional structures
- Strengthening international best practice exchange and coordination for example through the G7 Rapid Response Mechanism (RRM) and its working groups
- The G7 Rapid Response Mechanism (RRM) is pursuing coordination across several Working Groups and areas with a view to facilitate practical measures for societal resilience and response to adversarial activities. Working Groups:
  - Collective response (led by EEAS): multi-year; analysis of respective approaches and development of a framework and operational principles for coordinated actions across various pillars;
  - Sub-national interference (led by GER): multi-year; map existing threats, policy gaps and approaches and facilitate collaboration across domestic and foreign mandates;
  - Transnational Repression (led by the US): multi-year; share threat information, good practices and lessons learned, and raise public awareness, with a view to facilitate a common approach across democracies;
  - Knowledge & Capacity Development (co-led by the US, EEAS and CAN): multi-year; map existing assets and approaches to improve planning and coordinated delivery of capacity activities; explore coordinated support of research and knowledge generation for evidence-informed policymaking
- Implementation of a data literacy network (data literacy experts from governmental bodies and national institutions, universities, etc.)
- Funding of a feasibility study for a "Democracy Newsroom" of leading news agencies of the G7 aiming to contribute to independent reporting, to bundle and provide information on



# Italy

# Research Italian Digital Media Observatory- IDMO (<a href="https://www.idmo.it/">https://www.idmo.it/</a>) **Entities** DMO – Italian Digital Media Observatory is a national hub that supports and implements the work of the European Digital Media Observatory (EDMO). IDMO is part of a multidisciplinary community that fights disinformation. Government Ministry of Foreign Affairs and International Cooperation - Direzione Generale per la diplomazia pubblica e culturale (https://www.esteri.it/it/ministero/struttura/dg-diplomazia-pubblica-culturale /) The Unit was created in January 2022 and oversees topics related to information and strategic communication including disinformation and foreign manipulation of information and interference, in bilateral and multilateral fora. As such, the Unit is responsible for the Italian position on these topics in relevant international fora, like the EU, the UN, NATO. It also gives instructions to the Italian diplomatic network on these topics and provides training to staff of the Ministry and other Italian public Institutions. The Unit regularly provides cross-government coordination on FIMI and disinformationrelated topics discussed at the international level, particularly in negotiation processes. It coordinates the national position, within the Ministry with relevant Offices and with the other Italian Administrations responsible for the mentioned topics, only for international-related fora. AGCOM - Autorità per le Garanzie nelle Comunicazioni . In 2017, AGCOM, the independent National Regulatory Authority in charge, inter alia, for electronic communications and audiovisual sectors, established a working group aimed at fostering pluralism and freedom to information, also on digital platforms (Decision 423/17/CONS). the link is: (https://www.agcom.it/tavolo-pluralismo-e-piattaforme-online) The working group comprises 5 fields of intervention: Monitoring methodologies Monitoring of the advertising revenues online Fact checking Media and digital literacy Transparency and consumer campaigns Furthermore, within the ERGA- European Regulators Group for Audio-visual Media



Services, AGCOM contributes to the implementation of the EU activities aimed at preventing and contrasting disinformation introduced by the European Democracy Action Plan

(<a href="https://commission.europa.eu/strategy-and-policy/priorities-2019-2024/new-push-european-democracy/european-democracy-action-plan en">https://commission.europa.eu/strategy-and-policy/priorities-2019-2024/new-push-european-democracy/european-democracy-action-plan en</a>)

and detailed by the 2022 Strengthened Code of Practice on disinformation (<a href="https://digital-strategy.ec.europa.eu/en/policies/code-practice-disinformation">https://digital-strategy.ec.europa.eu/en/policies/code-practice-disinformation</a>)

# **Japan**

# Civil Society

- Establishment of the Japan Fact Check Center (JFC)
- The Ministry of Internal Affairs and Communications' "Study Group on Platform Services" pointed out the need for countermeasures against the distribution of disinformation on social media and recommended the promotion of voluntary efforts by the private sector, while taking into consideration freedom of expression. In response to the study group's recommendations, the Safer Internet Association (SIA) established the "Disinformation Countermeasures Forum," consisting of experts and platform operators, with the aim of building a cooperative relationship among various stakeholders and establishing a framework for dialogue regarding countermeasures against disinformation.

The "Forum on Disinformation Countermeasures" was established and operated as a secretariat for the purpose of building a cooperative relationship among various stakeholders and establishing a framework for dialogue. Through discussions at said forum, it was recommended that efforts be made to "create a fact-checking organization," and it became necessary to implement these efforts in concrete terms.

- In response to the above recommendations, SIA secured the necessary funds for its activities
  and established the Japan Fact Check Center (JFC) as of October 1, 2022, as a division of
  SIA. The JFC has a governance structure to ensure the legitimacy of its activities, including a
  "Steering Committee" and "Audit Committee" composed of experts.
- JFC conducts fact-checking on disinformation and misinformation circulating on the Internet, and disseminates fact-check articles not only through its own website but also through social media and news sites. JFC selects subjects that are widely disseminated in light of thresholds while paying attention to neutrality and impartiality, and accepts information and verification requests from the general public, prioritizing those that amplify social unrest or have a significant impact on the existence of democracy.
- Increase awareness of fact-checking articles in Japan (FIJ (FactCheck Initiative Japan) FIJ offers FactCheck Navi, a platform (app) that lists and makes fact-checking articles searchable. FactCheck Navi aggregates articles from media and organizations that conduct fact-checking and makes it possible to list and search articles.
- On important events such as elections, we will strengthen our system for monitoring and
  providing information on questionable discourse, establish a special website, hold seminars to
  raise awareness and share results, and request cooperation from all quarters to promote fact-



- checking activities by all media outlets.
- We will post links to a special page on FactCheckNavi that consolidates the results of factchecking on the situation in Ukraine on multiple platforms, including the latest information on Ukraine.
- JFC alerts people through social networking sites, distributes "fact-checking newsletters" on the latest developments inside and outside the country, and holds talk events and webinars.

# Social Media Platform

Reliable information posting (Yahoo Japan)

Circulation of fake news, etc., leads to user confusion and discreditation of the Internet industry as a whole. Therefore, we decided to counteract uncertain information at an early stage by posting reliable information quickly and proactively.

#### Yahoo! NEWS

- > Special sites and content designed to raise awareness with the help of experts.
- Public information and information to counteract hoaxes is posted in the most prominent locations. A special website consolidating COVID-related information, with a section to alert the public to hoaxes and links to fact-checking support groups, government agencies, etc.
- To improve user understanding, we contract with authors who have expertise in specific fields and add supplementary views (author comments) to articles in their areas of expertise (Experts are selected after screening based on their expertise, reputation, and visibility in specific fields. (Experts are selected after screening based on their expertise in specific fields, reputation, name recognition, etc. All submissions are checked by the person in charge.)
- Yahoo! Wisdom Browser: A cautionary statement is posted at the top of the page related to COVID-19, and the websites of public institutions, such as the Ministry of Health, Labor, and Welfare, are also indicated.
- Yahoo! TOP page: For important matters concerning life and property, users are directed to contents provided by the media or to a special site that consolidates information. In the event of an emergency, video clips of the Prime Minister's press conference, etc., are embedded and posted in locations that are easily recognized by users. In the event of a disaster, earthquake alerts and regional alert information are posted. Both of these sources of information are media and public organizations, and we strive to provide highly reliable information.
- Awareness-raising activities (LINE Mirai Foundation)
- In the field of education, there is an accelerating increase in the need for education related to the use of ICT (mainly information morality education, information literacy education, development of information use skills, digital citizenship, etc.), and various needs (guidance on avoiding Internet problems, use of GIGA school terminals, etc.). However, the amount of time needed for learning and the training of instructors have not kept pace with these needs. Curriculum and teaching materials that are easy to use in the field, that can be started with minimal preparation, and that can be used in a short period of time are needed, with a focus



on use in educational settings.

- In response to the needs of the educational field, the LINE Mirai Foundation has developed and provided the GIGA Workbook, a series of educational materials to foster and improve information use skills. In addition to this, the Foundation is also introducing and disseminating original GIGA Workbooks to municipalities that wish to use them. Taking into consideration the ease of implementation in each collaborating municipality, we have prepared a package of educational materials with designs and original pages for each municipality (such as information morality development goals for each region, and results of surveys and research).
- In 2022, we developed educational materials, secured municipalities for initial introduction, and established a support system. In addition, in order to verify the effectiveness of the introduction of the teaching materials in the partner municipalities, we conducted a survey on changes in the awareness of children and teachers as a result of the use of the teaching materials.
- Promotion of countermeasures against disinformation and misinformation through support for the Safer Internet Association (SIA) (Google)
- Google, the philanthropic arm of Google, will provide US\$1.5 million to SIA to support the following activities by SIA to curb the distribution of false information and misinformation in Japan.
  - Establishment of fact-checking agencies
  - Conduct fact-checking
  - Conduct analytical research on trends of disinformation and misinformation in Japan's information space (patterns and methods)
  - Conduct media literacy training and human resource development
  - Conduct surveys and research activities, educational activities, holding symposiums, etc.
- Efforts for fair elections (Meta Platforms, Inc.)
- In the absence of widely agreed upon norms and laws on how digital platforms should protect elections, we address issues, such as the opacity of political advertising and foreign interference in domestic civic events. Basically, we believe that users and advertisers should be given freedom of expression, but we also recognize the need for certain guidelines for advertisements that could influence users, behaviors, or some outcomes (such as elections).
- In order to protect elections, not only during critical periods but throughout the year, we are working to i. prevent interference, ii. remove harmful content and reduce misinformation, and iii. improve transparency. To improve transparency, we are working on verifying electoral and political advertisers, storing publicly accessible information on electoral and political advertising, ensuring page transparency, and controlling newsfeed rankings.
- We also have a certification process in place to verify the authenticity and legitimacy of individuals or organizations placing election- or politics-related advertisements.

## Research Entities

 Conduct awareness-raising events and campaigns to produce and distribute awarenessraising videos created by YouTube creators. (GLOCOM)



- Event Title: "Fake News and Japan: What We Can Do and What We Can Do as a Society
- The event had 373 applicants (140 at the venue and 233 via YouTube live-streaming), with actual participation at the venue by 134 people (including related parties), 300 views of the YouTube live-streaming, and a maximum of 134 simultaneous viewers on the YouTube live-streaming. In addition, archived videos were viewed 9077 times as of September 12, 2023, and the event was widely publicized.
- A lot of fake news about the COVID-19 pandemic, Russia's invasion of Ukraine, and the
  election has spread. About three out of four people who see or hear fake news do not realize
  it is false. This event discussed how people should be aware and how industry, government,
  academia, and the private sector can counteract this.
- Created and released an anti-fake news awareness video with the cooperation of 9 YouTube creators (total of 12.1 million channel subscriptions); the video was released on April 26, 2023, in conjunction with the G7 related event "Fake News and Japan." The video received 12.7 million views, 600,000 high ratings, and 6,180 comments. (as of 9/12/2023) (https://www.youtube.com/playlist?list=PLQntWbrycbJcpM6aVvc5gnP HMxPF5weB)

#### Government

- Development and publication of educational materials on disinformation
- The Ministry of Internal Affairs and Communications has developed a guideline for instructors on "How to Face Up to the Internet To Avoid Being Fooled by Fake and False Information" as educational materials for raising awareness of fake and false information. The guideline was published in June 2022. (Target) Created for a wide range of age groups from young children to adults. (Format) The content is available online and can be added at the discretion of the instructor by making it public in the easy-to-edit PowerPoint format. Guidelines are also available for teachers who hold lectures. The content of each slide is detailed and can be read to enable the course.
- The developed teaching materials are used by related ministries and agencies, local governments, general incorporated associations, universities, vocational schools, technical colleges, junior high schools, media organizations, online media, hospitals, and private businesses.
- Efforts to improve user literacy
- The Ministry of Internal Affairs and Communications has promoted measures to improve ICT literacy, mainly targeting young people, with the aim of encouraging them to avoid the risks associated with ICT use, such as the internet trouble prevention law. As ICT use becomes a matter of course for a wide range of generations, it is necessary to understand the characteristics of online services, the responsibilities associated with the behavior of those services, and to learn how to select services, critically accept and utilize distributed information, and disseminate information.
- In November 2022, the Study Group on Improving Literacy for ICT Use was held. Based on the concept of "digital citizenship," which is to engage autonomously with the digital society, the group will study measures to promote literacy required for the digital society in the future



## UK

## **Civil Society**

- Media literacy develop resources and projects to help build resilience to mis/disinformation. For example, 'Be Internet Citizens' (Institute for Strategic Dialogue), fake news and misinformation advice hub and 'Find the fake!' game (Internet Matters).
- Capacity building Work with local partners to upskill capabilities to counter disinformation (Center for Information Resilience).
- Monitoring and analysis Monitor and produce reports on disinformation, particularly around elections and other key disinformation events (Reset Tech/ Graphika).
- Research and analysis Inform policy and campaigns, sometimes joint projects with government policy-makers (Global Disinformation Index/ Institute for Strategic Dialogue/ Carnegie Endowment for International Peace/ Oxford Internet Institute).
- Information sharing Share resources, open source intelligence hub (Global Disinformation Index).

# Social Media Platform

- Promoting authoritative information Raise the profile of authoritative information, especially in search functions, for example direct users towards gov.uk or Electoral Commission in the lead up to an election (Meta, Google, TikTok, Twitter).
- Labelling Apply labels to content from state-controlled media, to provide greater transparency into these publishers (Meta).
- Content removal Where content violates Terms of Service it may be removed (Meta, Google, Twitter, TikTok)
- Identifying operations Identify and produce reports on covert influence operations found and removed, for example networks artificially amplifying narratives and/or creating inauthentic accounts (Meta, Google, Twitter, TikTok).
- Event specific measures Threat teams may do proactive sweeps of platforms at times of heightened risk like elections (Meta).
- Fact-checking use of third-party fact checkers (Meta).
- Terms of Service Range of policies, that are regularly reviewed and updated, to address different forms of mis/disinformation and online manipulation (Meta, Google, Twitter, TikTok).
- Transparency reports Reporting and data on content moderation decisions and action taken by platforms e.g. accounts suspended or content removed (Meta, Google, Twitter,



TikTok).

#### Government

- Media literacy In July 2021, the UK government published its Online Media Literacy
   Strategy setting out our plans to improve the national media literacy landscape
- The Strategy identified six key challenges as inhibiting better media literacy outcomes for the public, including building citizens' resilience to misinformation and disinformation.
- To meet the Strategy's ambition to tackle these challenges, we have committed to publishing annual Action Plans every year until FY2024/25. In our Year 2 Action Plan, published April 2022, we established:

The £1.6m Media Literacy Programme Fund to fund media literacy projects running across the previous and current financial years, including those designed to support users to respond effectively to the spread of mis- and disinformation. This includes projects targeting elderly people from ethnic minority groups, vulnerable girls and women, & children from socio-economically disadvantaged backgrounds.

- The Media Literacy Taskforce Fund, providing grants for organizations to deliver media literacy education to citizens who are typically disengaged or lack access to support (also known as 'hard-to-reach' citizens). These projects are teaching users of all ages to develop skills to identify mis- and disinformation online.
- An ambitious Media Literacy Research Programme to understand why citizens aren't engaging with media literacy initiatives, and to better understand the challenges facing the sector, including those related to educating people about mis- and disinformation.
- Operational response The Department for Science, Innovation and Technology's Counter Disinformation Unit (CDU) analyses online disinformation threats and narratives to help the UK government understand trends and coordinated attempts to artificially manipulate the domestic information environment. This includes responding to acute information incidents, such as the Russian information operations during the war in Ukraine, Covid-19, key national events (e.g. the Platinum jubilee and Operation London Bridge) and general elections, and proactively monitoring for harmful narratives that threaten the UK.
- Communications When false narratives are identified, the CDU coordinates with departments across Whitehall to deploy the appropriate response, which could involve a direct rebuttal on social media or awareness raising campaigns to promote the facts.
- Content escalation When the CDU does identify particular pieces of harmful content which violates platforms' terms of service, these are referred to the relevant platform for consideration, who in turn decide what action to take.
- Legislation The Online Safety Bill is a groundbreaking piece of legislation which will tackle
  misinformation and disinformation where it constitutes illegal content or harmful content to
  children in scope of the regulatory framework. This includes:
  - The False Communications Offence, which will capture communications where the sender knows information to be false but sends it intending to cause harm, such as hoax COVID-19 cures.
- The Foreign Interference Offence as introduced by the National Security Act 2023, will force



- companies to take action against a wide range of state-sponsored disinformation and state-linked interference online. This will disrupt covert attempts by foreign state actors to manipulate our information environment to interfere in UK society and undermine our democratic, political and legal processes.
- Legislation The Elections Act 2022 introduced a new digital imprint regime which, once
  commenced in Autumn 2023, will increase transparency of digital political advertising by
  requiring those promoting eligible digital campaigning material targeted at the UK electorate
  to include an imprint with their name and address, as well as the details of anyone promoting
  material on their behalf if different from the promoter. Digital platforms such as social media
  companies will be required to take down content that breaches the rules if they have been
  asked to do so by the relevant enforcement authorities.
- Sanctions Introduced in April 2022, new trade sanctions in relation to internet and online media services. The UK sanctioned the parent entities of Russia Today and Sputnik, to prevent these entities using their platforms and websites to spread propaganda to UK audiences online.
- Platform engagement We work closely with platforms to understand the disinformation risk
  on their platforms and develop effective policy responses, such as, checking that their
  policies and enforcement are fit for purpose and consistent.
- Stakeholder engagement We work closely with stakeholders from industry, civil society
  and academia to maintain a well-evidenced and diverse understanding of the issue of
  mis/disinformation; to gather stakeholder views on policy interventions; and, to pursue
  strategic objectives that seek to drive better system-wide responses to mis/disinformation.

## <u>US</u>

Civil Society	•	The research, documentation, and digital forensics work of civil society, independent media,
		and academia to expose foreign state information manipulation activity can build societal
Social		resilience to it. The Participants should consider this work as governments develop and
Media		implement counter disinformation strategies.
Platform	•	Support the role of civil society organizations in fostering independent media.
	•	Promote civil society organizations' engagement in unbiased fact-checking initiatives
Research		designed to identify and counteract foreign state information manipulation messaging, to
Entities		include pre-bunking and debunking of disinformation narratives.
	•	Promote transparency in the financing and ownership of media, including the role of
		government, and in the provenance of foreign-sourced news and media.
Government	•	Invest in emerging technologies and artificial intelligence-enabled digital security tools that
		support foreign state information manipulation detection. Such tools should be used in a
		manner that respects human rights including freedom of expression.
	•	Leverage international partnerships and digital platform technology to enable a shared
		archive of foreign state information manipulation activities and related information to include



## 参考資料 1-3

- disinformation activities and narratives. Such tools should be used by governments in a manner that respects human rights including freedom of expression.
- Develop official digital communications channels that ensure credible, fact-based information is openly available to the public.
- Development of strategies and other guiding documents establishing national policies on countering foreign state information manipulation, in a manner that complies with international human rights law.
- Assign a government organization to coordinate national efforts to counter foreign state information manipulation and designate areas for international engagement.

