

## Catalogue of Consultation Services for Foreign Residents (for foreigners who have trouble speaking and reading Japanese)

Consultation Genres	Consultation Information	Supported Languages	Name of Organization/Consultation Center	Consultation Method & Important Points	Business Hours
<p>Consultation Level (Prefectural)</p> <p>Lifestyle Tourism Other</p>	Lifestyle consultations for foreign residents living in Tokushima and tourist information for foreign travelers visiting Tokushima	English, Chinese, Korean, Vietnamese, Indonesian, Thai, Malaysian, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Sinhalese, Portuguese, Spanish, French, German, Italian, Russian, Bengali, Hindi	<p>Tokushima International Strategies Center (Tokushima Prefectural International Exchange Association, TOPIA) 088-656-3312</p> <p>(Comprehensive Multilingual Consultation Service for Foreign Residents)</p>	<p>Face to Face Consultation Tokushima Station: 6th floor of the Tokushima Clement Plaza</p> <p>Phone Consultation 088-656-3312 088-656-3313 (Three or four-way calls including a multilingual consultation staff or telephone interpretation system interpreter are possible)</p>	Daily 10:00-18:00
<p>Consultation Level (Prefectural)</p> <p>Lifestyle</p>	Consultations concerning consumer-related troubles for foreigners living in Tokushima	21 Languages including English, Chinese, and Vietnamese available through the Tokushima International Strategies Center	<p>Tokushima Consumer Affairs Center 088-623-0110</p>	<p>Phone Consultation available through the Tokushima Multilingual Consultation Service (088-656-3312, 088-656-3313). Allows for a four-way conversation with an interpreter.</p> <p>Face to Face Consultation Tokushima City, Amico East Building 7th Floor</p>	<p>Weekdays (Except Wednesday) : 10:00-18:00 Weekends:10:00-16:00 Closed on Holidays</p>
<p>Consultation Level (Prefectural)</p> <p>Law, Human Rights, Women's Issues</p>	Consultations regarding domestic violence and divorce	English (Upon request)	<p>Central Consultation Center for Children and Women 088-652-5503</p>	<p>Face to Face Consultation</p> <p>Phone and email consultations are not available</p>	Weekdays: 10:00-15:00

Consultation Genres	Consultation Information	Supported Languages	Name of Organization/Consultation Center	Consultation Method & Important Points	Business Hours
Consultation Level (Prefectural) Labor Issues	Consultation for foreigners regarding job placement	21 languages including English, Chinese, and Vietnamese	Foreigner Job Placement Consultation Service at Tokushima Sudachi-kun Hello Work 088-622-2212	<p>Face to Face Consultation Tokushima-shi, Minamisuehirocho 23-64 Chuo-Technoschool, Rokin Hall</p> <p>Phone Consultation: 088-622-2212 E-mail Consultation: sudachikunhw@mail.pref.tokushima.jp ※In the case of multilingual consultations, a 4-way interpretation system through the Tokushima International Strategies Center (088-656-3312) will be used</p>	Weekdays: 09:00-17:00 (excluding Holdidays)
Consultation Level (Prefectural) Labor Issues	Labor consultation for foreign laborers living in Tokushima	21 languages including English, Chinese, and Vietnamese	Consultation Sercive for foreign laborers (Council for the well-being of workers in Tokushima) 0120-258387	<p>Face to Face Consultation Tokushima Prefectural Labor and Welfare Hall, 2nd floor</p> <p>Phone · Zoom consultation 0120-258387 In the case of multilingual consultations, a 4-way interpretation system through the Tokushima International Strategies Center (088-656-3312) will be used</p>	Every Tuesday・Thursday 13:00-17:00 (excluding hokidays and New Year Holidays)

**Warning: Organizations that are open for consultation outside of weekdays will still be closed at the end of the year and during the New Year's holiday. (Phone & Face to Face Consultation)**