

Catalogue of Consultation Services for Foreign Residents (for foreigners who have trouble speaking and reading Japanese)

| Consultation Genres | Consultation Information | Supported Languages | Name of Organization/Consultation Center | Consultation Method & Important Points | Business Hours |
|--|---|--|---|--|---|
| <p>Consultation Level (Prefectural)</p> <p>Lifestyle Tourism Other</p> | <p>Lifestyle consultations for foreign residents living in Tokushima and tourist information for foreign travelers visiting Tokushima</p> | <p>English, Chinese, Korean, Vietnamese, Indonesian, Thai, Malaysian, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Sinhalese, Portuguese, Spanish, French, German, Italian, Russian, Bengali, Hindi</p> | <p>Tokushima International Strategies Center (Tokushima Prefectural International Exchange Association, TOPIA) 088-656-3312 (Comprehensive Multilingual Consultation Service for Foreign Residents)</p> | <p>Face to Face Consultation Tokushima Station: 6th floor of the Tokushima Clement Plaza</p> <p>Phone Consultation 088-656-3312 088-656-3313 (Three or four-way calls including a multilingual consultation staff or telephone interpretation system interpreter are possible)</p> | <p>Daily 10:00-18:00</p> |
| <p>Consultation Level (Local Level: Tokushima City)</p> <p>Lifestyle Tourism</p> | <p>Lifestyle consultation and tourist information</p> | <p>English</p> | <p>Tokushima International Association 088-622-6066</p> | <p>Face to Face Consultation Tokushima-shi, Shinkura-cho, 1-88 Shinkura Government Building, 2nd floor</p> <p>Phone Consultation 088-622-6066</p> <p>Email Consultation (English only) info@tia81.com</p> | <p>Weekdays: 10:00~12:00 14:30~17:00 Hours outside of those listed above are available only with reservation. Emails are accepted 365 days a year, however, responses are limited to weekdays</p> |

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|---|---|------------------------------|--|---|--|
| <p>Consultation Level (Local Level: Naruto City)</p> <p>Lifestyle Tourism</p> | Lifestyle consultation for foreign residents living in Naruto and tourist information for foreign travelers visiting Naruto | German Chinese | <p>German House Naruto (German) 088-679-9110</p> <p>Naruto City Culture and Exchange Promotion Division (Chinese) 088-684-1150</p> | <p>Phone Consultation 088-679-9110 (German) 088-684-1150 (Chinese)</p> <p>Email Consultation doitukan@city.naruto.i-tokushima.jp (German) bunkakoryu@city.naruto.i-tokushima.jp (Chinese)</p> <p>If you are interested in face to face consultation, please contact us through the above mentioned phone numbers or email addresses beforehand.</p> | <p>Weekdays: 9:15 - 17:15</p> <p>Emails are accepted 365 days a year, however, responses are limited to weekdays</p> |
| <p>Consultation Level (Local Level: Miyoshi City)</p> <p>Tourism</p> | Tourism information for foreign tourists visiting Miyoshi | English | <p>Miyoshi City Tourist Information Center 0883-76-0877</p> | <p>Face to Face Consultation Miyoshi-shi, Ikeda-cho, Sarada 1810-18</p> <p>Phone Consultation 0883-76-0877</p> | 9:00-18:00 (including weekends and national holidays) |
| <p>Consultation Level (Local Level: Katsuura Town)</p> <p>Lifestyle Tourism</p> | <p>(Town) All municipal administration matters (Consultation information will be conveyed to the appropriate division)</p> <p>Tourism information about Katsura for foreigners.</p> | English, Chinese, Vietnamese | <p>Katsuura Town Planning and Exchange Division 0885-42-2552</p> | <p>Phone consultations are not available</p> <p>If you would like to have a face to face consultation, please contact the Tokushima International Strategies Center (088-656-3312) first and tell them the details of your consultation request.</p> <p>Email Consultation (Tourism questions only/English only) kouryu@town.katsuura.i-tokushima.jp</p> | <p>Weekdays: 8:30-17:15</p> <p>Emails are accepted 365 days a year, however, responses are limited to weekdays</p> |

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|---|---|--|--|--|-----------------------------|
| Consultation Level (Local Level: Kamiita Town) Lifestyle Tourism | (Town) All municipal administration matters (life, tourism) | 74 Languages including English, Chinese, Vietnamese (electronic translation device) | Kamiita Town Planning and Disaster Preparedness Division 088-694-6824 | Phone consultations are not available Face to Face Consultation only Consultation is provided with the help of an electronic translation device | Weekdays: 8:30-17:15 |
| Consultation Level (Local Level: Tsurugi Town) Lifestyle Tourism | Lifestyle consultation for foreign residents living in Tsurugi and tourist information for foreign tourists visiting Tsurugi | English | Tsurugi Town Board of Education, Life Learning Division 0883-62-2331 | Phone Consultation 0883-62-2331 Email consultation (English) syougai@tsurugi.i-tokushima.jp | Weekdays: 8:30-17:15 |

Warning: Organizations that are open for consultation outside of weekdays will still be closed at the end of the year and during the New Year's holiday. (Phone & Face to Face Consultation)