

Catalogue of Consultation Services for Foreign Residents (for foreigners who have trouble speaking and reading Japanese)

Consultation Genres	Consultation Information	Supported Languages	Name of Organization/Consultation Center	Consultation Method & Important Points	Business Hours
<p>Consultation Level (Prefectural)</p> <p>Lifestyle Tourism Other</p>	<p>Lifestyle consultations for foreign residents living in Tokushima and tourist information for foreign travelers visiting Tokushima</p>	<p>English, Chinese, Korean, Vietnamese, Indonesian, Thai, Malaysian, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Sinhalese, Portuguese, Spanish, French, German, Italian, Russian, Bengali, Hindi</p>	<p>Tokushima International Strategies Center (Tokushima Prefectural International Exchange Association, TOPIA) 088-656-3312 (Comprehensive Multilingual Consultation Service for Foreign Residents)</p>	<p>Face to Face Consultation Tokushima Station: 6th floor of the Tokushima Clement Plaza</p> <p>Phone Consultation 088-656-3312 088-656-3313 (Three or four-way calls including a multilingual consultation staff or telephone interpretation system interpreter are possible)</p>	<p>Daily 10:00-18:00</p>
<p>Consultation Level (National)</p> <p>Other</p>	<p>Deals with complaints, opinions, and requests regarding public offices</p>	<p>English, Chinese, Vietnamese (For in-person consultations, interpretation is possible through the International Exchange Association)</p>	<p>Tokushima Administrative Inspection and Administrative Counseling Center (Kikumimi Tokushima) 088-654-1531</p>	<p>Email Consultation (English only) kikumimi.japan@soumu.go.jp</p> <p>Phone consultations are not available</p> <p>If you would like to visit us for consultation, please contact us by email or through the Tokushima International Strategies Center beforehand</p>	<p>Weekdays: 9:00-16:45 Emails are accepted 365 days a year, however, responses are limited to weekdays</p>

Warning: Organizations that are open for consultation outside of weekdays will still be closed at the end of the year and during the New Year's holiday. (Phone & Face to Face Consultation)