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## Status of Dispute Settlement

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The Commission has three functions:

- (1) To conduct mediation or arbitration for disputes (a) between telecommunications carriers, (b) between a telecommunications carrier and a content provider, (c) between a radio station licensee, etc. currently using the frequency under the approved plan and an approved establisher, (d) between a cable television operator and a terrestrial broadcast operator, etc. (Articles 154 to 157-2 of the Telecommunications Business Act, Articles 27-38 of the Radio Act (Act No. 131 of 1950), and Article 142 of the Broadcasting Act (Act No. 132 of 1950)).
- (2) To receive consultation from the Minister for Internal Affairs and Communications over rulings concerning interconnection of telecommunications facilities or the issue of order to improve the operations, etc., and deliberate on the matter and report its opinions to the Minister (Article 160 of the Telecommunications Business Act and Article 144 of the Broadcasting Act).
- (3) To make recommendations to the Minister for Internal Affairs and Communications if the Commission has any opinions regarding the improvement of competition rules concerning mediation/arbitration or deliberation/report made in response to consultation (Article 162 of the Telecommunications Business Act).

The Secretariat provides consultation service for business operators, etc. and responds consultations and inquiries regarding disputes between business operators.

## **1 Mediation/arbitration**

During FY2023, the Commission received no applications for mediation or arbitration and had no ongoing or terminated cases.

## **2 Deliberation or report**

During FY2023, the Commission received one request for consultation from the Minister for Internal Affairs and Communications regarding rulings an agreement on interconnection. As of March 31, 2024, the Commission is deliberating on this case.

Case	Consultation date	Status of processing
Consultation No. 12	March 22, 2024	Under deliberation

The summary of the application for rulings is as follows:

(1) Parties

NTT DOCOMO, INC. (Applicant)

Colt Technology Services Group Limited (hereinafter referred to as "Colt")

(2) Reason for application

Failed to reach an agreement on interconnection charges for Colt's voice call service.

(3) Matter for which a ruling is sought

The applicant is seeking a ruling that Colt's interconnection charges for ISDN and IP telephones should be calculated based on a reasonable cost plus profits under efficient management.

### 3 Recommendation

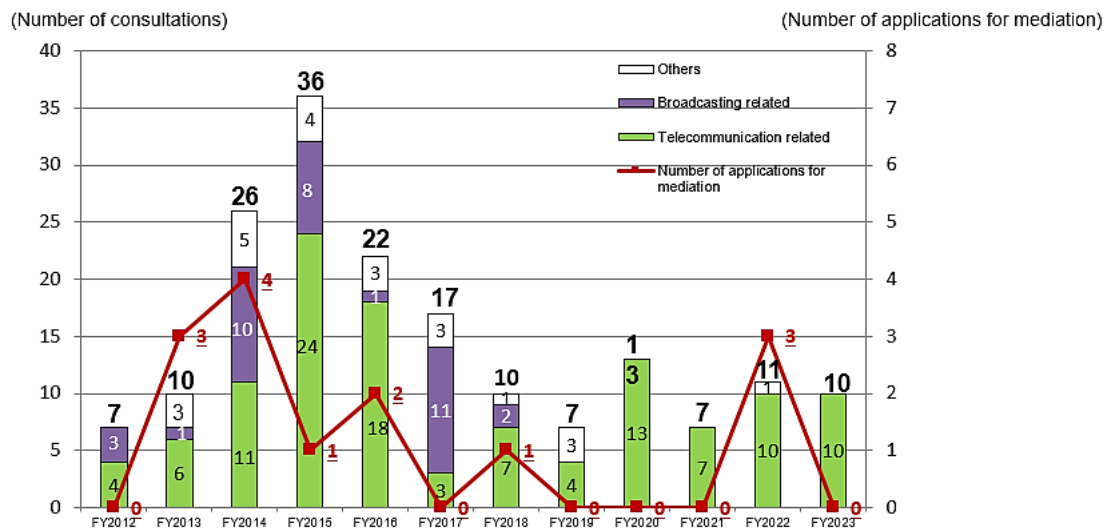
During FY2023, the Commission has not made any recommendations to the Minister for Internal Affairs and Communications.

**4 Consultations / Inquiries** In FY2023, the Secretariat received a total of 10 consultations and inquiries, compared to 11 in FY2022. The following table shows the number of consultations received categorized by the content of consultation:

Contents of consultation	Number of consultations received *
Sharing of connection costs	3 cases
Provision of wholesale telecommunications services	3 cases
Inquiries about procedures	2 cases
Others, including contracts related to telecommunications	2 cases
Total	10 cases

\* Including multiple consultations for the same case.

# (For reference) Number of consultations (FY2012 to FY2023)



The consultations resulted in continued deliberations between business operators (3 cases), referral to other points of contact for consultations (3 cases), the explanation of procedures (1 case), and others (3 cases).