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 <https://www.youtube.com/watch?v=wuB1uyvwygE&t=12s>



Company Introduction

Voice x AI realizes the future.
We use voice technology and AI to eliminate friction in communication,
We will create a society where each other's feelings are better communicated.

Products Details

MiiTel is an AI-powered voice analytics tool that optimizes all conversations, whether by phone, web conference, or face-to-face. It can be widely used, from eliminating black boxes to leveraging conversation data.

MiiTel Phone: MiiTel Phone analyzes and optimizes calls in inside sales and telephone sales using AI. Based on the analysis results, an AI coach provides specific improvement proposals, enabling self-coaching.

MiiTel Meetings: MiiTel Meetings analyzes and optimizes all online meetings, such as business negotiations and internal meetings, using AI. It aggregates vast amounts of meeting data, providing users with unique insights that are specific to remote settings, enabling self-coaching.

MiiTel RecPod: MiiTel RecPod optimizes offline (face-to-face) communication, such as in-person sales and counter services, with AI. It enables self-coaching to maximize the effectiveness of time- and labor-intensive face-to-face communication.

MiiTel Call Center: MiiTel Call Center optimizes call center calls with AI. Features such as real-time FAQs and alerts for complaint occurrences not only enable self-coaching for agents but also provide powerful support for supervisors.

